

## Public Invited to Call New COVID-19 Phone Line

03/17/20

Starting today, St. Charles Health System and Deschutes County Health Services are joining together to open a new phone line to answer questions from the public about COVID-19. The free phone line, available to individuals in Crook, Deschutes and Jefferson counties, will be open from 8 a.m. to 5 p.m. Monday to Friday and will be staffed by caregivers and county health services professionals.



“We are thrilled to partner with Deschutes County Health Services to offer this new service to our community to help address this evolving issue and provide up-to-date information and resources,” said Lisa Goodman, St. Charles Health System Public Information Officer.

**Phone line: 541-699-5109**

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### ABOUT COEIN

COEIN’s website, [www.coemergencyinfo.blogspot.com](http://www.coemergencyinfo.blogspot.com) provides a collective resource for up-to-date information. Access to accurate, timely information both locally and nationally is encouraged. Our [County Public Health](#) experts point to the [Oregon Health Authority](#) and the [Centers for Disease Control and Prevention](#) as good sources of information.

Daily situation updates are available via email at <http://bit.ly/COVID19UPDATES>

Central Oregon Emergency Information Network (COEIN), includes Deschutes County Health Services, Deschutes County Sheriff’s Office, St. Charles Health System, Crook County Health Department, Crook County Sheriff’s Office, Jefferson County Health Department, Jefferson County Sheriff’s Department, tri-county public schools, City of Bend, Bend Police, Bend Fire & Rescue, and others. COEIN’s purpose is to collect, coordinate and distribute timely and accurate information.

### Accommodation Information for People with Disabilities

To obtain this information in an alternate format such as Braille, large print, electronic formats, etc. please contact the COEIN JIC at 541.316.0087 or [centraloregoninfo@gmail.com](mailto:centraloregoninfo@gmail.com).