

Wickiup Hall Internet

Important Info:

Any gaming device, or device without a web browser, must be registered through the self-service portal in order to connect to this network.

Many devices have a wireless MAC address and a wired MAC address. If you plan to use a device both wired and wirelessly, both addresses have to be registered.

For a more detailed set of instruction, please visit: https://cocc.edu/wickiup-internet

Wired Device:

- 1. Connect device to a wall jack with an Ethernet cable.
- 2. Open a web browser to access the captive portal.
- 3. Login with your full COCC email address and password. EX. Example@cocc.edu.
- 4. Wait for registration loading page to complete.

Wireless Device:

- 1. Connect to wireless: **cocc_bobcat.**
- 2. Open a web browser/click on the sign into network message on mobile.
- 3. Login with your full COCC email address and password. EX. <u>Example@cocc.edu</u>.
- 4. When you see either of these screens close the window.



- 5. Turn off WI-FI on your device for one minute.
- 6. Turn on WI-FI and reconnect to **cocc_bobcat.**
- 7. If you see either of these screens after reconnecting, you did not disconnect for long enough.

Self-Service:

- 1. From a registered device open a web browser and head to <u>https://packetfence.wickiup.cocc.edu/device-registration</u>.
- 2. Login with your full COCC email address and password. EX. <u>Example@cocc.edu</u>.
- 3. Click register another device.
- 4. Enter the MAC address of the device you wish to register, and hit register. Ex: aabbccddeeff.
- 5. After a minute, connect the device to the network.