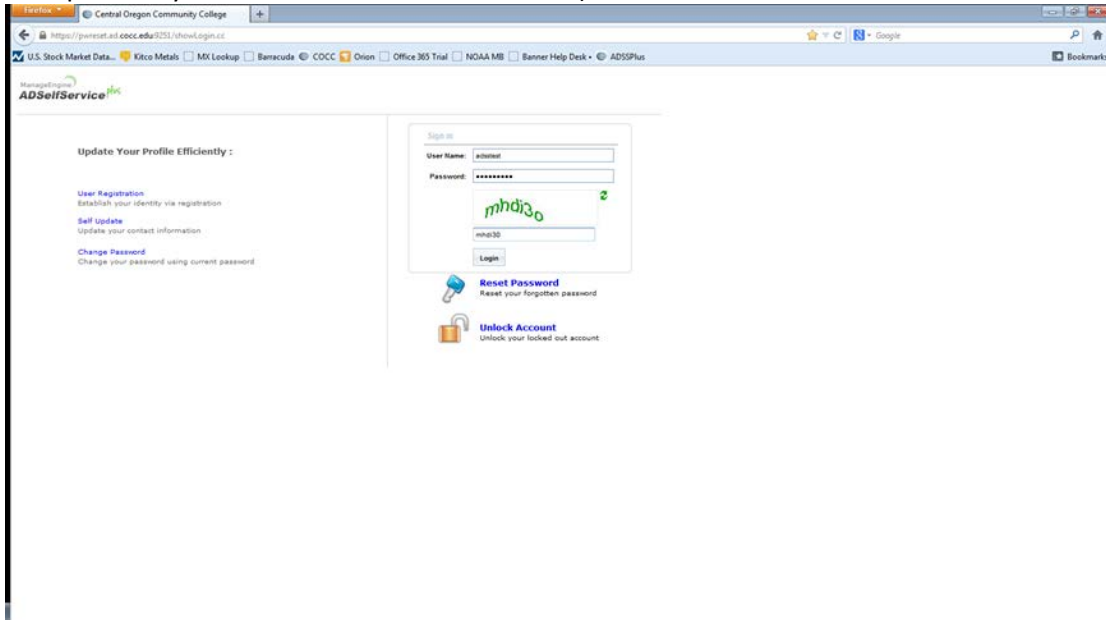
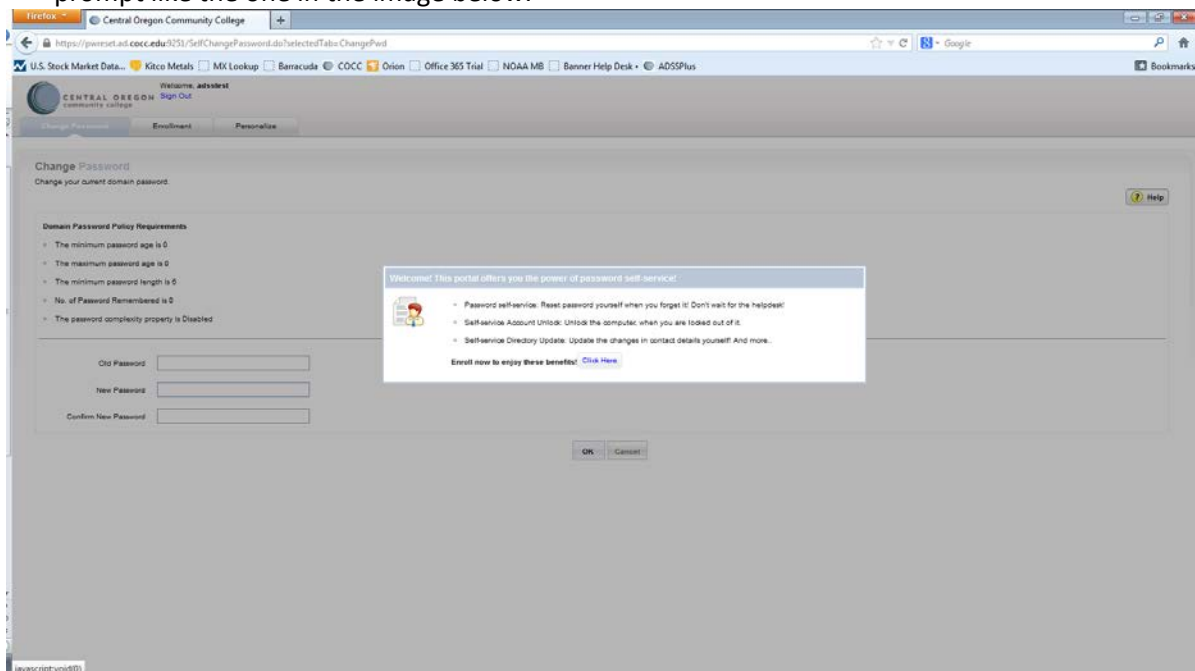


## How to start & enroll in the COCC Password Reset Software

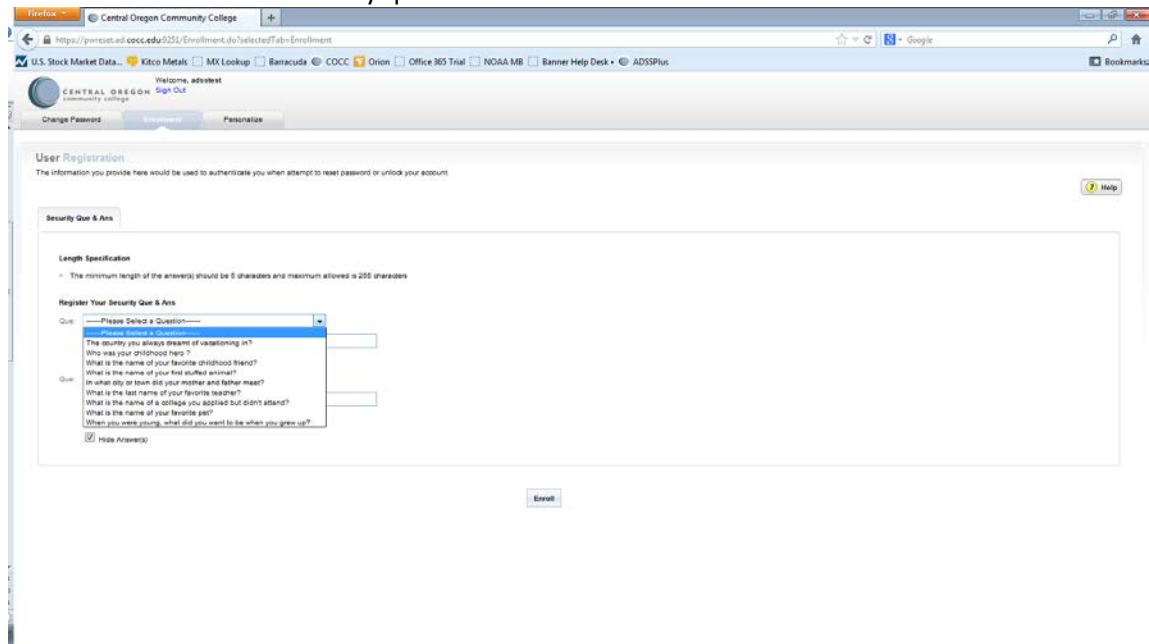
1. Open your web browser Internet Explorer or Firefox
2. Type the address <https://pwreset.ad.cocc.edu:9251/showLogin.cc> or go to the links provided on the Staff and Student pages on the COCC Website.
3. Log into the Self-Service Password system with your Username and Login (called your “domain credentials” -- this is the same username and password you would use to log into a COCC computer or your COCC email or COCC wireless)



4. Once you have successfully logged into the COCC Password Reset Software, you should see a prompt like the one in the image below.



5. Click the button next to the text “Enroll now to enjoy these benefits!”
6. Select and answer two security questions out of the list.



7. Once you have selected and answered the two security questions, Click the “Enroll” button and you are done!