

# Student Technology Survey Winter 2009 (all answers)

## Q1: Terms at COCC

(1) Terms at COCC				
	Counts	Percents	Percents	
			0	100
4+ terms	240	47.9%		
2-3 terms	195	38.9%		
This is my first term	66	13.2%		
Totals	501	100.0%		
Mean	--			

## Q2: What age group do you fall within?

(2) What age group do you fall within?				
	Counts	Percents	Percents	
			0	100
19 - 25	202	40.3%		
26 - 35	135	26.9%		
36 - 50	107	21.4%		
18 or younger	30	6.0%		
over 50	27	5.4%		
Totals	501	100.0%		
Mean	--			

















## Q3: Are you seeking a degree and/or certificate?

(3) Are you seeking a degree and/or certificate?				
	Counts	Percents	Percents	
			0	100
Yes	477	96.0%		
No	20	4.0%		
Totals	497	100.0%		


[Continuing table]

(3) Are you seeking a degree and/or certificate?			
	Counts	Percents	Percents
		0	100
Mean	1.96		

### Q4: What is your primary area of study?

(4) What is your primary area of study?			
	Counts	Percents	Percents
		0	100
Nursing	44	8.8%	
business	24	4.8%	
Criminal Justice	16	3.2%	
Aviation	12	2.4%	
CIS	12	2.4%	
Psychology	11	2.2%	
Computer Science	9	1.8%	
HIT	9	1.8%	
Addiction Studies	8	1.6%	
Radiology	8	1.6%	
Biology	7	1.4%	
Education	7	1.4%	
EMS	7	1.4%	
General Science	7	1.4%	
Business Administration	6	1.2%	
Other	311	62.4%	
Totals	498	100.0%	
Mean		--	

### Q5: How comfortable are you with learning to use new computer software and/or hardware?

(5) How comfortable are you with learning to use new computer software and/or hardware?			
	Counts	Percents	Percents
		0	100
Very comfortable	250	49.9%	

[Continuing table]

(5) How comfortable are you with learning to use new computer software and/or hardware?				
	Counts	Percents	0	100
Comfortable	206	41.1%		
No opinion	13	2.6%		
Uncomfortable	22	4.4%		
Very uncomfortable	10	2.0%		
Totals	501	100.0%		
Mean	4.33			

### Q6: How often do you use a cell phone or other small mobile device (non-laptop) to access web bas...

(6) How often do you use a cell phone or other small mobile device (non-laptop) to access web based services? (COCC or other)				
	Counts	Percents	0	100
Daily	184	36.8%		
Never	156	31.2%		
Rarely	110	22.0%		
Weekly	35	7.0%		
Monthly	15	3.0%		
Totals	500	100.0%		
Mean	--			

### Q7: Do you forward your COCC email to another personal email account?

(7) Do you forward your COCC email to another personal email account?				
	Counts	Percents	0	100
Yes	140	27.9%		
No	356	71.1%		
I don't know	5	1.0%		
Totals	501	100.0%		
Mean	1.73			




## Q8: Do you have a personal computer which you can use for COCC related course work while off campus?

(8) Do you have a personal computer which you can use for COCC related course work while off campus?			
	Counts	Percents	Percents
			0 100
Yes	479	95.6%	
No	22	4.4%	
Totals	501	100.0%	
Mean	1.96		






## Q9: Computer at home

(A) Computer at home			
	Counts	Percents	Percents
			0 100
Windows XP	204	42.6%	
Windows Vista	201	42.0%	
Macintosh	38	7.9%	
Dell	6	1.3%	
HP	4	0.8%	
Toshiba	4	0.8%	
Ubuntu	2	0.4%	
1 XP, 1 Vista, 1 Ubuntu Linux	1	0.2%	
2009 Dell Inspiron	1	0.2%	
2computers 1 XP & 1 Vista	1	0.2%	
acer	1	0.2%	
acer aspire	1	0.2%	
compaq	1	0.2%	
dell with 2007 office	1	0.2%	
dual boot with vista and windows 7 beta	1	0.2%	
Other	12	2.5%	
Totals	479	100.0%	
Mean	--		






## Q10: Home Computer Internet

(B) Home Computer Internet				
	Counts	Percents	Percents	
			0	100
Connects to the internet via a high-speed connection	455	95.0%		
Connects to the internet via dial-up modem	16	3.3%		
Does not have a connection to the internet	8	1.7%		
Totals	479	100.0%		
Mean	--			

## Q11: How many hours a WEEK do you use this computer off campus for class work?

(C) How many hours a WEEK do you use this computer off campus for class work?				
	Counts	Percents	Percents	
			0	100
6-10 hours	160	33.5%		
3-6 hours	148	31.0%		
over 10 hours	118	24.7%		
1-3 hours	46	9.6%		
none	6	1.3%		
Totals	478	100.0%		
Mean	--			






## Q12: on campus for class work

(D) on campus for class work				
	Counts	Percents	Percents	
			0	100
none	124	33.7%		
1-3 hours	98	26.6%		
3-6 hours	90	24.5%		
6-10 hours	30	8.2%		
over 10 hours	26	7.1%		

[Continuing table]

(D) on campus for class work				
	Counts	Percents	0	100
Totals	368	100.0%		
Mean	--			

### Q13: on campus for other purposes

(E) on campus for other purposes				
	Counts	Percents	0	100
none	172	48.0%		
1-3 hours	104	29.1%		
3-6 hours	36	10.1%		
over 10 hours	25	7.0%		
6-10 hours	21	5.9%		
Totals	358	100.0%		
Mean	--			

### Q14: Home Computer Comments

Please share your experiences

- I have been computer savy since the 1980's when I was in Trend Busines College and learned MS-DOS and LOTUS 123. My first computer was a Gateway purchased in 1999.Windows 98 operating system.
- I like the internet connection it is very easy and simple to get on to when using a laptop. The internet loads quickly and is a great way to get help up on campus when needed.
- I live on my computer pretty much.
- My computer is a desktop.
- Next quarter I will be taking math on-line and I expect to bring my laptop to school and do a lot of the work on campus. I see others taking notes on their computer and I am thinking about trying that next quarter.
- Some parts of the campus doesn't have a strong signal, but it works pretty well most places.
- My laptop helps me with lectures becuae I can type faster than I can write
- I think it totally sucks that Blackboard backpack doesn't work on Vista 64-bit and I think it needs to be fixed.
- I enjoy taking my laptop with me to class and sitting up in modoc (2nd floor) completing my homework for the day. I love using blackboard and wish all my classes used it.
- Lockdown Browser suck!!!!
- Generally I have had good expieriences with the computers working on my blackboard
- My personal computer is a lap top that I don't usually bring to campus. For the most part I have had no trouble in getting into a computer lab when needed so I do not see the need to pack my computer around campus.
- Having everything accessable through Black Board helps a lot. Even in my math classes I still use BlackBoard to check assignments, and use email to get help when needed.
- All of my classes are online this term so I don't use my laptop on campus.
- To date I have had only one class which I have needed to use a computer on a regular basis.
- I have always had a very easy time learning and utalizing the COCC networks
- I use my pc only out side of campas

- I have been a full-time student for the last 3 terms with all my classes being online I am on the computer almost all the time
- I like to use my laptop in the library to access my anatomy materials. The connection is ok.
- I did try to use my laptop one day and I could not get a good internet connection, So I just use it at home for my online classes.
- the COCC website and sites related to it (blackboard, webmail, etc.) are the only sites that i surf that seem to connect without a hitch. :) the site is informative, and very helpful.
- I found the internet connection at COCC very fast! However, if I am on campus around 2 pm usually the bandwidth is terrible, specially at the library. I would like to have more storage space in my documents.
- im always in the computer lab, either in pioneer or library
- So far excellent, BlackBoard has worked well, and EMail has not caused me any problems, But I have never had cause to use the computer labs, As I have machines at home.
- Pretty easy to log into network on campus, but can be a little slow at times
- Nothing really, I use it to do my work. Lately with the tech problems things become a bit difficult from time to time, but thats about it.
- I enjoy using the blackboard system.
- I do most of my computer work at home, I occasionally bring my laptop but if I do work on campus it is usually in the Pioneer Computer lab
- No experiences yet. New student scheduled for Spring 09.
- It seem that there are constantly some sort of problems with the campas computer system, be black board, email, or the connection
- I just bought a new laptop over the break. Before I had a desktop computer at home that ran on windows 98. I apperciate the campus having wireless and im very satisfied with it. It makes my homework life a little easier.
- I appreciate having the connection. Peter Casey is an excellent instructor.
- In the Ochoco building it is hard to get service lately.
- I mainly use campus computers for school related homework. I will write papers and make study guides on my personal computer, but it does not have internet access presently.
- I have found the computers here to work rather well, but not always being able to adjust my resolution or mouse speed is a slight hassle.
- Campus Network Works Most Of The Time, Wireless Could Be More Reliable And Faster (if you can even keep a connection)
- I find it very helpful to be able to access my school work via the internet and to stay in touch with the classmates as well as with the instructors
- Keep up the good work...COCC needs a recording studio and an open music lab!!!
- I use my computer mostly for Word processing, project building, e-mail, checking news, and research. On occasion I check other sites such as social networking sites.
- I WISH I COULD DOWLOAD FASTER
- I think everyone would enjoy more computer access around campus. It is a hardship for students who don't have access from home when they need to complete schoolwork using Blackboard or other programs.
- Enjoy using the computer labs.
- I usually use my lap top computer at home, sometimes for research other times for writing papers, and for personal use. Only once last term our instructor made it clear we can bring our lap tops to class. At first it did not look like my computer could connect to your server. But it did finally and i had no troubles.
- the wireless has been great. a little slow here and there, but I use my netbook for everything so other students who don't have a netbook or notebook can use the class computers
- Other than some slow downs which have been few, I am saticefied with my online experiences.
- When there are no technical difficulties I don't have any problems.
- For the most part my experience with the COCC technology has been overwhelmingly positive. The only issue I had was when they reset the Blackboard passwords to the default without informing me. It caused a lot of unnecessary trouble and seemed quite unprofessional.
- You can always get a good internet connection no matter where you are on campus :]
- I love just sitting in pioneer and killing time on my laptop
- The computers at COCC are all great and I can work with them easily if I need to.
- I use my laptop to work on assingments in between classes, but when I need a break I check my e-mail and play a game or two.
- I use my laptop to take notes in my classes...and to work on papers I am writing...I have had no problem connecting on campus.
- The internet has been sporadic the last couple of terms. I never know if I will be able to get on or not.
- I have very good experiences with computers I'm taking to different classes on line.
- The campus network is great. I've never had any trouble with it.
- i have good expericel have a way to conect to the wireless network so i can do my home work
- I have learned so much

- The ability to use my personal laptop at school has been of great benefit. It's nice to be able to mix my personal use and school use using the internet connection in the library and elsewhere on campus. At the same time, the computer labs are always helpful if I need to print, or if I forget my laptop. I like that I can save files to my folder for later use.
- For the most, I think the network is reliable however often times it's a bit slow and there are times when connection is hard to maintain.
- the only problem I ever have is that some instructors use vista, which will not translate onto my computer. Shoulda gotta vista
- Too frequently I lose connection to BB during quizzes or homework in which I have to do calculations off line. And frequently (at least once a week there is some tech problem that locks me out) and forces me to re- enter the colleges system. It is extremely annoying and has cost me hours relative to exams that once reentered are rerandomized and have to be repeated.
- the internet drops out quite often in the cascades building
- It has been a great time ! no complaints so far
- Sometimes it is difficult to get wi-fi in locations on campus
- I prefer online classes. This term has worked out well for me.
- I love COCC
- N/A
- Vista would not be my first choice for an OS
- I really appreciate being able to access the internet while on campus, it allows me to get done whatever I need to.
- Wireless access speeds are usually good, have noticed the hardware in some classrooms can interfere with my laptop's signal, especially in Mazama.
- I've never had problems with either the college computers or the wireless connection for my laptop (using it right now :) The interface is very user friendly and easy to navigate.
- I just use the internet so as to allow me to turn in homework as well as make it posible to communicate with old time friends.
- It's easy to get online on campus but it's frustrating the 'agree to terms' box you must check because I always forget and have to re-type in my login info
- I use my laptop at school to take notes and finish assignments.Its nice to have it because its easy to use at home or school.
- Laptop is currently out of order but when I do use it, it is very convenient to be able to connect through the campus.
- The speed of the network and connections are great.
- I appreciate the wireless connections throughout campus, thanks. Could you please make one password and one log-in process for the entire system.....grades, registration, blackboard, etc....all under one roof. Oh, the library is starting to get a lot of folks using the computers that are not COCC students. I think the word is out that you can use the Non-Log-In computers to play on all day. It's frustrating when someone is gaming on a computer and other students have serious work. I know it's tough to monitor. Some of the folks are quite inconsiderate, loud music, hacking cough, and sitting on the same computer all day (literally). At some point COCC is going to need more CCTV to monitor theft. (ie backpack storage at the bookstore, tutoring lab, big study areas in the library.....unfortunately theft is increasing, I have been hit 2x in 6 months)  
Thanks for all your work on this system, Dan Walker
- I use my laptop for in class and while im at the campus and i use my desktop at home for homework. I transfer my infomation between the two via USB
- I find that my computer(s) are invaluable for school work and general daily life.
- COCC has been a very computer-friendly place, due in no small part to the readily accessible wifi.
- I have a hybrid class this semester and obviously used blackboard for that. I also use the computer for presentations and for research for papers.
- My laptop crashed and so I was without a home computer for about 2 weeks. It was the worst 2 weeks ever. I had to spend all of my time trying to find computers on campus to complete all of my work on. I think having the campus computers available are very important. Having a computer is absolutely necessary when in college.
- I would use more technologies if i could afford them. However at this time i only have my desktop to work with . I have made cutbacks on how much i spend so the cell phone was the first to go. But later on i may pick up a blackberry or a phone that has similar online functions.
- it runs really nice, pretty quick considering how many people are logged onto the same access point
- Testing and tutoring center(lower level of library) has poor wireless signal
- I typically use the internet up at the Resident Halls and get great connections, and have always received good internet signals in the Library.
- I use a satellite internet connection at home due to my rural location. The campus wireless is much faster than what I have at home. I appreciate the connection.



- wireless works, for the most part, pretty well in each building
- my HP has a wireless connection but it does not register the netlogon page while in deschutes however, it works in every other building and usually in the parking lots close to the buildings.
- I usually don't bring my laptop with me (maybe a few times a month on average) but when I do campus web is very appreciated
- I use school computers at school and I have trouble using my MAC sometimes for school assignments.
- I use my computer on campus for personal things like music and other entertainment as well as myspace, e-mail and various other things. When I use it on campus for school work, I use it for writing an essay, finding information or something similar to those two things.
- You need the internet for college! And your own computer if possible!
- technology now is great and it helps me daily with my grades and homework as well as information of cocc.edu
- Right now I'm taking History 102 Online. I take tests and involve myself in group discussions online and I also write peer reviews of other students papers online. Understanding the world of online classes has opened up a whole new level of freedom in my learning experience.
- MY first term at COCC consisted of mostly online classes and required the use of blackboard more than my class on campus. Therefore my laptop was very essential to my class room studies and all of my instructors required that I emailed them my assignments rather than handing in paper copies.
- I like using the school computer lab, and will use my personal laptop when I get it right now I use my mom's laptop for off campus work.
- I typically dont use my laptop at school because I dont like bringing to class because of the fear of it getting damaged.
- My classes aren't too heavy on research or using blackboard so I don't use my computer a lot for school except for the occasional paper. I am an amateur computer builder however so I know a decent amount about them and I'm always on my computer for recreational purposes.
- hours on computer mainly go to digital painting and photo editing.
- I just like doing my classwork on campus because of the group study facilities, not necessarily for any other reasons.
- I used to use a laptop before I started using computers in the drop-in labs for class work. While I used my laptop, I found that Firefox didn't like the security certificate that the wireless network used and had to manually add an exception for it. (This isn't a big deal, even for someone with little to no tech knowledge)
- COCC is a great college for anyone and for all age groups.
- I don't bring my laptop unless I have all day exam studying to do or a paper to write. I use the school computers to print everything because I don't have a printer
- i love using my computer it helps me with my homework
- Been able to connect wirelessly in most campus buildings.
- Wireless access has been down at critical times, in critical areas (like the COCC tutoring center). Wireless coverage is weak in some buildings (i.e; Ponderosa)
- The campus wireless internet has been unavailable occasionally lately and that was frustrating. Otherwise, I LOVE the campus wireless!!!!
- I use my laptop for all of my courses. I do not bring it to school with me. I do all of my work at home and two of my classes were online this term, so I use it constantly. I really enjoy and learn well from the online courses.
- I bought the computer just so I can have all my school work on it. I have another computer that I use for other stuff.
- I check my E-mail, work on homework, surf the web, do online banking, and listen to music.
- I'm an online only full time student
- Good stuff
- The system is well designed and easy to use once you get how the system works. I am pleased with how the system works with the log in feature, it makes me feel much more comfortable knowing that my information is safe.
- sometimes I have difficulty doing school work on campus. Either I am unable to connect to the campus internet or it is too slow to run the programs that I need. I.E. online classes
- my computer at home can be very slow. that is very annoying. my computer often freezes up that is why i like using the computer lab for any research that I have to do because it is much faster seeing the web.
- I try not to use owa. gmail is easier faster and large storage
- It is very nice to be able to access the library website from home.
- I live in the dorms
- I like being able to bring my laptop to cocc and be able to use it during class. It helps me take notes.
- I am very impressed with the cocc computer system
- I am recent on owning this laptop. I had difficulty getting connected to two weeks I had the computer. That was about a month and a half ago. I have since been connected successfully and have had no problems. I really don't know what I did to get the connection, but it works and I am very pleased.

- I live in Juniper Hall so all of my internet comes through COCC
- I usually don't bring my laptop to school. I can't afford for anything to happen to it so I do most of my internet type work at home.
- I have a home computer so I usually will use that at home. I would like to see some enhanced performance for the internet.
- N/A
- I think you guys have great drop in labs, they are super convenient. If we could print stuff out and charge our COCC account using our COCC or OSU ID's instead of getting a new print card that would be pretty cool. Although I am no longer a CAD student, having the AutoCad program on the computers in the library was really helpful, when they stopped doing that a couple fall terms ago it really made it a pain to only have access in the Ponderosa building.
- I like Black Board, this system is excellent to use. It allows more information to be accessed more easily.
- So far I have had good experiences with computers. In fact, because of this I have decided to go into CIS 120 to further my understanding of different kinds of software.

## QG 2: technology use and satisfaction

technology use and satisfaction	Very High	High	Neutral	Low	Very Low	Not Applicable	Totals	Replies	Mean
Computer classrooms	130.0 26.1%	213.0 42.7%	73.0 14.6%	6.0 1.2%	1.0 0.2%	76.0 15.2%	499.0 100.0%	499.0	4.10
Computer drop-in labs: class work	144.0 28.8%	188.0 37.6%	66.0 13.2%	7.0 1.4%	3.0 0.6%	92.0 18.4%	500.0 100.0%	500.0	4.13
Computer drop-in labs: non-class work	112.0 22.6%	130.0 26.3%	89.0 18.0%	18.0 3.6%	1.0 0.2%	145.0 29.3%	495.0 100.0%	495.0	3.95
Accessing the internet	209.0 42.0%	200.0 40.2%	56.0 11.2%	10.0 2.0%	3.0 0.6%	20.0 4.0%	498.0 100.0%	498.0	4.26
"My Documents" storage	128.0 25.8%	147.0 29.6%	96.0 19.4%	25.0 5.0%	14.0 2.8%	86.0 17.3%	496.0 100.0%	496.0	3.85
Lab Pay-for-Print services	66.0 13.3%	97.0 19.5%	111.0 22.3%	61.0 12.2%	44.0 8.8%	119.0 23.9%	498.0 100.0%	498.0	3.21
Campus wireless	129.0 26.0%	123.0 24.7%	77.0 15.5%	31.0 6.2%	7.0 1.4%	130.0 26.2%	497.0 100.0%	497.0	3.92
College web information	189.0 37.9%	218.0 43.7%	72.0 14.4%	10.0 2.0%	0.0 0.0%	10.0 2.0%	499.0 100.0%	499.0	4.20
College web ease of use	193.0 38.8%	196.0 39.4%	72.0 14.5%	23.0 4.6%	3.0 0.6%	10.0 2.0%	497.0 100.0%	497.0	4.14
Blackboard	222.0 44.5%	194.0 38.9%	55.0 11.0%	17.0 3.4%	7.0 1.4%	4.0 0.8%	499.0 100.0%	499.0	4.23
College email	229.0 45.8%	183.0 36.6%	57.0 11.4%	18.0 3.6%	9.0 1.8%	4.0 0.8%	500.0 100.0%	500.0	4.22
Course registration processes	207.0 41.6%	188.0 37.8%	65.0 13.1%	31.0 6.2%	4.0 0.8%	3.0 0.6%	498.0 100.0%	498.0	4.14
Access to student records (grades, etc)	228.0 45.7%	202.0 40.5%	48.0 9.6%	13.0 2.6%	6.0 1.2%	2.0 0.4%	499.0 100.0%	499.0	4.27
Tuition and fee payment system	193.0 38.6%	177.0 35.4%	74.0 14.8%	17.0 3.4%	6.0 1.2%	33.0 6.6%	500.0 100.0%	500.0	4.14

[Continuing table]

technology use and satisfaction	Very High	High	Neutral	Low	Very Low	Not Applicable	Totals	Replies	Mean
Textbook ordering system	124.0 25.0%	114.0 23.0%	104.0 21.0%	32.0 6.5%	11.0 2.2%	111.0 22.4%	496.0 100.0%	496.0	3.80
Library databases and catalogs	169.0 33.8%	148.0 29.6%	82.0 16.4%	29.0 5.8%	6.0 1.2%	66.0 13.2%	500.0 100.0%	500.0	4.03
Whole Group	168.3 33.6%	170.7 34.1%	75.1 15.0%	21.9 4.4%	7.9 1.6%	57.1 11.4%	501.0 100.0%	501.0	4.06

[Continuing table]

technology use and satisfaction	Mean	
	1	5
Computer classrooms		
Computer drop-in labs: class work		
Computer drop-in labs: non-class work		
Accessing the internet		
"My Documents" storage		
Lab Pay-for-Print services		
Campus wireless		
College web information		
College web ease of use		
Blackboard		
College email		
Course registration processes		
Access to student records (grades, etc)		
Tuition and fee payment system		
Textbook ordering system		
Library databases and catalogs		
Whole Group		

## Q31: Tech Service Comments

Please share your experiences

- Since I don't have some of the computer programs for the classes I come out here to the lab to do my homework.
- I tried to register on Friday as soon as my time slot came available and I got an "no authorization" very frustrating because I can not contact anyone until Monday morning to remedy the situation because there is knowone to help after hours or weekends. So I was not able to register.
- Getting constant reminders that I'm "over the limit" when I've cleared out the entire folder on My Documents is highly annoying. I've emailed back to explain that I'm not over, couldn't be over if it's all wiped out, right? All to no avail.
- over all they are good experiences, I have had just one experience when the network was not working well, and had to do my work over more than twice.
- I use the computer room in OSU-cascades or the library and have found that to be very helpful.
- School ID could be used to pay for things all over campus if snack, drink and other machines had that option.
- N/A
- Many times the computer drop in labs are full so it makes it hard to finish my work
- I think it totally sucks that Blackboard backpack doesn't work on Vista 64-bit and I think it needs to be fixed.
- i think the lab paying to print is expensive, and should possibly be added to our tuition payment plan, or should be a little cheaper. its inconvenient when you need to print and came seem to find change or a \$1.00 bill to print something for 7 cents. the data base to order articles takes a long time to recieve. sometimes up to two weeks.
- I use the library databases often and find them extremely helpful, however I wish there was a way to save my username and password for acessing wireless so that I didn't have to type it every time.
- I really have not had any problmes with the school computers and network... they work great. I am still unsure how we print documents from library computer lab...
- Everything is easy to use and load up time is quick. Not a lot of sit and stare at the screen time.
- Wireless is great for laptops
- ordering the text book wasn't easy for me. the computer in classroom doesn't funtion all the time.
- I'm getting frustrated by all of the "my documents folder too full" emails. I get them at least once a day, even though I've deleted the entire contents of my My Documents folder several times. I've even had to delete documents that I needed for school. I tried to email someone to make this stop and nothing happened. Also, it would be nice if the machine for putting money on your COCC ID card took coins. I know I can get a dollar for the equivalent in change at the front desk but I don't always have enough, which is a hassle in emergency situations.
- When it comes to enrollment, I have been attending one terms less than a friend of mine and am actually enrolled in the HIT program. She is not enrolled in any program and was able to register before me. She got one of the classes that I was unable to get and am waitlisted for. This doesn't seem right to me
- All the crap in My Documents drives me nuts
- Has been very good
- I have found that the college web site is full of information but sometime hard to navigate. It would be nice to have a link (besides site map) to the different communities that have a site.
- I haven't had a chance to take my lap top to the school yet, so don't know how well I would be able to connect to the network there.
- Everything works well!!!!
- I would rather pay a one time fee then a pay per use system for the printing.
- I am very satisfied with the student computer labs, except for the days when the network goes down and have something important to print off that day.
- The website is very user-friendly
- i just use it for what I need to do, primarily black board
- The lab employees at Pioneer seem more knowledgeable so I tend to work in there in case I have questions, not that the employees in the Library lab aren't helpful
- We get charged a fee for paying online tuition
- i can't complain about anything, it all seems to work fine, but paying for papers was somewhat annoying but i do understand.
- CoCC makes everything easy
- I think the college network and infrastructure could have many upgrades.
- most excellent experiences

- That some of the college webpages are very helpful.
- Video streaming and loading of some sites that have media items are very slow and often I get logged off of the internet mid-use.
- I have to wait until Mar 18 to register for classes. Most if not all the classes I need will be full and unavailable by then. Very poor.
- I have had no problems with getting questions answered and help from aids in the labs.
- Your fees are low but way expensive for how short the term is. I feel like the instructors are cramming trying to fit a semester learning into two months. That must be very hard on instructors. Also I do not like that you guys do not offer degrees. Just transfer credits. For the amount of time I need to be with you guys it would be nice if I could get a degree out of it.
- Drop in lab for Auto CAD is kind of limited. I would like to see a trusted individual too oversee more lab time for students. I know it is difficult for the instructors to be near by as often as needed.
- should be five cents to print.
- I have had a few issues while trying to register for classes, like not being able to sign on, or get to the page to register because I get kicked off.
- I wish the pay for print would take change. Black board is good but inconsistently used by teachers and it's one more password to remember. There are so many places a teacher will put grades (or not put grades). The textbook ordering system is convenient but could be more convenient if the student schedule feature was more integrated with it so when you add a class it will tell you what books are required (on the same page), then have a link to ordering it. I really like the speed and capabilities of the computer lab computers.
- Campus wireless is slow for personal computers (ie. laptops)
- The college web site is not very organized and it takes forever to find stuff on it.
- It's so helpful to be able to have off-campus access to research databases. For the most part, communicating between the campus system (PC) and my Mac has worked really well, very few problems sending and opening files.
- Overall, I have had little problems with the campus network and blackboard however I would like to see better integration with less used software such as firefox and ubuntu (linux) operating system
- I came back to school after a 6-year break. Everything had changed! I had problems getting internet service where I live, and it was really frustrating to have to find open wireless service close to home at the hours I had available to do homework. I did a lot of driving from one coffee shop to another. I had no idea how to even submit my very first homework assignment on blackboard, and I had no clue that submitting it online was expected. When I registered for school that first term back, I had no idea I would absolutely have to have a computer, access to the internet, and that so much was done online for "traditional" classroom courses. I was not happy about all of this and wrote a letter to Gordon Price (e-mail), but never got a reply. Maybe I didn't send it correctly.

I am especially frustrated when quizzes and tests are given on blackboard. I don't think it should be used for testing at all. In my experience so far, questions are often poorly worded and there is no one to ask for an interpretation. You can e-mail your instructor, but you don't know when you will get your answer. Also, sometimes there is more than one acceptable answer, but blackboard only recognizes one. So I sometimes feel like I'm throwing darts at a dart board hoping to hit the bullseye eventually. This has occurred in Chemistry and CIS 120 several times.

And about the use of graphing calculators. I guess it is necessary to know how to use one, but I am surprised that a portion of math courses is dedicated just on how to use the calculator. I am grateful that it is part of our math instruction, since it would take me longer to figure it out myself, but it's more about pushing buttons than learning math.

Graphing calculators, computers, and internet service are expensive. I know of at least one person who didn't register for college because he didn't have a computer and could not get internet service where he lived. I am 37 and behind in technology. I have met other older students in the same situation. I have heard of people dropping classes because of the technology barrier. Technology changes so quickly! How can we all keep up?

- The on-line bookstore does not list the ISBN of the books you are trying to order. Without seeing the books, the ISBN is the only way to make sure you are ordering the correct book.
- registration process could be more fluid, click on lists as opposed to searches, and it would help if a graphic representation of potential weekly class schedule was available.
- some information is unnecessarily difficult to find on the cocc website. Information about jobs and scholarships should be easier to locate.
- The campus wireless signal goes out pretty often. COCC has a very poor online set up. It is a hassle to log into several different systems, ie student services, blackboard, and email. There should be one main login page and links to the other pages. It is a complete waste of time to go back and forth between pages.
- Off campus use of databases often get booted off which is frustrating if you are mid-search. Other than that it is great to have some much information available so easily both on and off campus.
- I'm taking Lib 127 currently and learning so much. The library databases and catalogs are wonderful!

- Not enough space in My Documents; Campus bookstore is a total rip-off and exploits students
- There are too many people playing games on the computers instead of actual school work which makes the campus wireless impossible to use.
- I believe that COCC has done a good job staying on top of it's internet and technology.
- The computer labs are very useful. Anytime I have had a problem, someone has always been able to help me fairly quickly.
- The "student information" page has, at times, been a bit difficult to use. Specifically the "what-if analysis" to access grade and certificate information.
- I think that the way we are forced to use our student loans to buy books from the book store is not fair. I could buy books for half the cost online if I had my money sooner but I can't wait to buy my books until the second week of classes.
- Blackboard when its working is great but when its not and your taking a class on line its extreamly frustrating.
- N/A
- In todays job market more and more of it requires time on a computer, the time that I have to take to do my class work on internet is helping me for the job market that is going to come.
- Online email could be more user friendly. I've had much difficulty figuring out how to change my email password, in fact, I still haven't been able to!
- overall good. Wireless is very slow as a result of a purposely imposed limitation on bandwidth that is unnecessary. It often cuts out completely and sometimes I am unable to gain an IP from the router on my laptop and can't get online at all.
- It is nice not to have to go to the campus to use the computers, I like being able to do my research at home and visit the library when necessary.
- many web features are outdated and extremely buggy
- Blackboard is extremely slow and is often difficult to access.College Email often "looses" mail, does not accept mail, or automatically deletes it.
- generally good experience overall.
- The internet website for COCC is very user friendly. I have had a lot of experience using it, and haven't gotten too frustrated yet.
- Registration for classes  
On the day of registration (evening before and day of) please have advisors available by phone and email. An "out of office" reply during this critical timeframe is frustrating.
- Every morning before class i log on to the campus wireless and check my e-mail and bb. I have used a registration process similar to the one cocc uses so it was easy for me to work my way through registration it like about 5 min for me I had all the classes i wanted written down this helped
- I find since the updated version of Blackboard, performance has decreased greatly. As for (O), I am overall dissatisfied with the bookstore's friendliness and understanding of its services and staff.
- WE NEED MORE SCIENCE CLASSES!!! SIMPLE CLASSES LIKE BIO AND CHEM HAVE HUGE WAITLISTS IF YOU DON'T SIGN UP THE DAY REGISTRATION OPENS.
- I have used everything and they work great
- The wireless on campus is spotty and it took me a couple of days(while on campus) to finally figure out how to get online. Blackboard is also odd with its password. I would assume, or at least suggest that using one password for all COCC related access would make a lot of sense. Registering for class was a pain for next semester. When I was looking for classes, any classes, I kept getting the pop up that the information was already reset or something. It was very frustrating and I had classes on the list, which is also confusing, and they all got erased when i had to reset the form to look for new classes.
- The internet connection at the school is sometimes really slow.
- my experiences have been wonderful
- I have used all of the options that were mentioned previously and have had above average experiences with all of them.
- ITS GOOD
- I often use the library databases/catalogs and the ease at which they are accessible is great
- na
- n/a
- Blackboard tends to have its issues during the term that can be frustrating
- The only issue I have is how some teachers use webgrade and others blackboard and others don't use online services at all. I wish there was a standard but I understand that it could easily become over regulation and probably upset professors
- I've used mostly everything I can with the college web and online sources. I haven't experienced many problems except for when they're is a problem located at the school, like a down server.
- Great services and easy to use, which is very important to me!
- everything seems to run smoothly

- I use Blackboard all the time to check my grades and complete assignments online. It is an extremely useful tool to keep up with my course work and make sure I'm meeting the requirements set out by the instructors.
- Just a couple of things about the e-mail service...I have my COCC email forwarded, but when I went to show someone how to do it, the instructions seemed hard to find. Also, the process of changing one's password is too cumbersome. I'm not super techie, but it's much less complicated almost everywhere else I have a password online.
- Have been able to do everything with ease.
- Would like to see access to both email and blackboard without logging on to each
- I usually have no problems with the computers on campus, however, this 08-09 school year, I have noticed the computers are slower, they freeze up more often, making it difficult for some students to keep up in computer class classrooms.
- there are too many separate login forms. once I have my initial login done I feel I should have access to any area, I hate having to log in originally to get in the system and then log in to blackboard, student services, skill pro, amitrol elearning etc. during a normal day I would estimate that I spend over an hour just logging in to the different areas I need to access. add to that a system that crashes or freezes all too often. the frustration level of this system adds up
- never used textbook ordering system. library database I find a bit vague. (but that's just me.)
- databases and catalogs are my best friends...
- The general use computer lab that is open is filled with "students" looking up their personal Myspace and Facebook and that sort of thing. Rarely does the person sitting at the desk do anything to control that or the noise level in the room which is very frustrating when you want to actually use one of those computers. Furthermore, if I go into the library in the later hours of the day it is almost certain I will find at least one male looking at porn on the computers scattered throughout the library. Not even once has an attendant agreed to do anything about it. The library is more packed than ever before and nothing is being done to control the noise level. It seems more and more teens or early twenties are using it as a hang out as there is no quiet area left. I used to almost live there due to an unreliable home computer. Now I won't set foot in there unless desperate. I realize several of those people are on work study and don't want a position of authority, but someone has to be the adult and be in control.
- I find I have to search when looking for classes that are under more than one title like ones in Hotel Management that overlap with culinary and have 2 different IDs. When I leave my college email I find it difficult to go back to the college homepage. I always Google COCC again and reenter.
- The website can be confusing at times--depending on what one is looking for. Blackboard is pretty good, but it tends to have quite a few technical issues at random points in time.
- Love Academic Search Premier
- they have all been good
- Some free printing, to the extent of what would be required for your number of credits would be nice....even a bring your own paper deal or something....
- Registration should have its own domain, catalogs within actual class picking pages, and the ability to look forward more than one quarter.(for degree/certificate planning)
- I do all of my technology work from home and do not use on campus computers except for my testing in the tutoring and testing center. No negative experiences with the tutoring and testing area at all though....very user friendly and the staff is great!
- Registration is a bit difficult cause there are so many people trying to register that it freezes up. The process doing it is easy though.
- N/A
- I have two little ones at home, so online classes give me the flexibility I need to fit school into my life. Kudos to COCC for having such an up-to-date online environment!
- It seems pretty easy
- 'My documents' folder cannot hold the amount of files I would like to save (all school related). If I had a flash drive, however, this would not be a problem.
- usually I order books/register online and it is very straightforward. I have no complaints.
- Nothing over the top, nothing too hard to figure out and nothing unsatisfactory.
- Everything is self-explanatory and quick to load.
- Everything is great.
- I think the library databases and catalogs should be expanded. And COCC's website is very user friendly! Blackboard usually works nicely sometimes it's slow but I can usually log in at a different time and it works good.
- overall my experience with the computer labs, blackboard and e-mails have been really good.
- bookstore and textbooks should be terminated...bad for environment and less money for students and school
- I wish there was a way to print from my laptop to a printer while at the college. Or print from a COCC computer. If there is a way I don't know about it.
- Certain Parts of Campus' Wireless Services do not work properly

- blackboard is not the most user-friendly system. i have fumbled my way through finding my own personal and grade info-- it's like i end up finding it on accident--it's never easy to find. the college email is not satisfactory-- which is why i end up using hotmail. i believe the categories on the cocc home page on the left column could be more specific-- it feels like a guessing game when trying to find info. with as much as i have spent to go to cocc (\$23,000)-- i believe i should be able to print (cocc related pages--like homework) for FREE!
- pay for print bugs me
- Blackboard use by instructors should be more standardized. Some use Blackboard extensively; others use it minimally. You have to become accustomed to each instructor's use of Blackboard, which can be frustrating at times. The campus wireless network can be slow, and signal strength is not very good in some campus buildings.
- This is my first time doing this on a pc it seems to be easy.
- low score on payment, due to my CC# stolen by someone in HongKong after it was used at COCC.
- I do not use my email because it is full of messages that I'm over my mailbox size. I do not have that much saved in my email account and if I stopped getting those messages I probably wouldn't be over my size limit. It's ridiculous, I probably have 200 of those messages in my inbox.
- I feel that all of the resources made available to students are easy to access and in my experience it has been easy to use my email, look and the databases in the online library and I have never had a problem with blackboard.
- Having a librarian to ask for help online has been really helpful. Blackboard is not a good program. It is so inconsistent in working, access, and teacher abilities to use it. Plus there are different little quirks about the blackboard system that are a pain to figure out.
- The website is kind of annoying having to log into 3 different things to access e-mail, grades, and blackboard, registration
- Just about everything I need I get from using COCC data base and e-mail services. I really like the fact that if I have questions regarding homework that it is just a click away.

## QG 10: facilities statement agreement

facilities statement agreement	Strongly Agree	Agree	No opinion	Disagree	Strongly Disagree	Not Applicable	Totals	Replies	Mean
Assistants in computer labs are knowledgeable and friendly	113.0 22.6%	194.0 38.9%	63.0 12.6%	23.0 4.6%	3.0 0.6%	103.0 20.6%	499.0 100.0%	499.0	3.99
The drop-in computer labs provide a comfortable environment for learning	141.0 28.3%	206.0 41.4%	50.0 10.0%	22.0 4.4%	2.0 0.4%	77.0 15.5%	498.0 100.0%	498.0	4.10
The college provides up-to-date software for us to use	179.0 35.9%	217.0 43.6%	36.0 7.2%	15.0 3.0%	4.0 0.8%	47.0 9.4%	498.0 100.0%	498.0	4.22
The computers meet my performance and reliability expectations	179.0 35.9%	222.0 44.5%	39.0 7.8%	16.0 3.2%	1.0 0.2%	42.0 8.4%	499.0 100.0%	499.0	4.23
A drop-in computer lab on the Bend campus has open hours when I need one	152.0 30.5%	178.0 35.7%	50.0 10.0%	21.0 4.2%	2.0 0.4%	96.0 19.2%	499.0 100.0%	499.0	4.13
There are enough computers for students to use on the Bend campus	107.0 21.6%	185.0 37.4%	54.0 10.9%	70.0 14.1%	9.0 1.8%	70.0 14.1%	495.0 100.0%	495.0	3.73
The drop-in computer lab on the Redmond campus has open hours when I need one	32.0 6.4%	37.0 7.4%	63.0 12.6%	8.0 1.6%	2.0 0.4%	358.0 71.6%	500.0 100.0%	500.0	3.63
There are enough computers for students to use on the Redmond campus	31.0 6.2%	37.0 7.4%	68.0 13.6%	3.0 0.6%	4.0 0.8%	357.0 71.4%	500.0 100.0%	500.0	3.62



[Continuing table]

facilities statement agreement	Strongly Agree	Agree	No opinion	Disagree	Strongly Disagree	Not Applicable	Totals	Replies	Mean
Whole Group	117.3 23.5%	159.9 32.0%	53.0 10.6%	22.3 4.5%	3.4 0.7%	144.1 28.8%	500.0 100.0%	500.0	4.04

[Continuing table]

facilities statement agreement	Mean	
	1	5
Assistants in computer labs are knowledgeable and friendly		
The drop-in computer labs provide a comfortable environment for learning		
The college provides up-to-date software for us to use		
The computers meet my performance and reliability expectations		
A drop-in computer lab on the Bend campus has open hours when I need one		
There are enough computers for students to use on the Bend campus		
The drop-in computer lab on the Redmond campus has open hours when I need one		
There are enough computers for students to use on the Redmond campus		
Whole Group		

## Q40: Facilities statement comments

Please share your experiences

- I enjoy the lab. Thank you.
- Lab assistants have little real computer knowledge and are unfriendly and seem bothered if you have to ask them a question. Also, the computer labs and class rooms are quite ergonomically incorrect. I often feel pain in my wrist because the mouse position is always in the wrong spot, and many classroom chairs are very uncomfortable.
- This has been an incredible frustrating term for me. I took a dreamweaver class. I had the prerequisites required and i contacted the teacher prior to taking the course to make sure I could handle it. I am not very comfortable with the computer. I feel like I could not get the help I needed. This class needs to have a tutor available. I am a straight a student and dedicated to my studies. I have never been so stressed out. I would come up to the computer labe early get on 2 computers so I could review the class via recordings from the

class. I would use two monitors. This became a huge issue with the lab staff because they did not want me to take up two computers. The college computers have DW3 I ordered new software DW4 so I was trying to work with a newer program than what the college had. (DW4 was what was available to buy) I ended up just coming up to the college because I was so confused. I was beside myself trying to figure this program out. I felt like I did not get any understanding or assistance from the lab staff. I felt like there was no support around this course and the computer lab rules did not allow me to do use two monitors. It was also a major issue to get headphones. I started out by trading in my keys and then one day they said I could only get a pair of headphones with my school ID. I just found the whole thing ridiculous and not student friendly. At one point I came in and sat down in a chair that flopped backwards. I told the computer attendant that the chair was broke. She told me it was fine.

- My experiences with the drop-in-lab in Redmond are ok, however the times are getting better, but more improvement is needed. The lab should also be open on Fridays and Saturdays too. There are many of use that come from Madras to school and need computer availability during the weekend with the appropriate software for the assignment needed. With the many financial problems families are having now a days makes it hard for someone as myself to drive all the way to Bend. Please allow more days of operation at the Redmond computer drop-in-lab it would be greatly appreciated.
- I have found the computer room in Pioneer very noisy and crowded, better in the library.
- N/A
- I think it totally sucks that Blackboard backpack doesn't work on Vista 64-bit and I think it needs to be fixed.
- I think the computer hours are enough on the cascade building, the Pioneer building is closed early which kind of sucks.
- I have not had much of a problem with anything. The software is great as long as its compatible with Vista.
- Library is a little hard to find a computer open.
- Its too loud in the computer lab, I know people work together at the computers, but classrooms are right there and teachers keep doors open and talk loud. People should treat it like a library setting, teachers should shut the doors
- I wish computer lab hours are longer on Fridays, and Saturdays.
- I wish I was able to pull up my documents on the computers in the library.
- Has been good
- I haven't had to use the computer labs yet.
- I own two computers, but the one time I used the campus facilities I had no problems.
- COCC needs Macintosh computers too, for those of us who prefer them. Mac are rated best for graphics etc. COCC is behind the times because they use PCs
- Occasionally a lab will be full. I usually wait though instead of going to another lab on campus. The kiosks though, instead on restricting them to edu websites you might consider implementing a time limit instead. I tried to use one to look up an answer to a HW assignment and once to check my bank account to pay on my cocc account. And when you're up in Ochoco the nearest lab is Pioneer.
- I haven't used the Redmond campus' computers at all this year. I did a little last year and I was satisfied with it for the most part aside from the hours, but I noticed they changed them recently.
- NA
- I have a custom built computer at home, so the ones here are above normal for most computers around the schools in bend. I was happy with them.
- Most software is up to date... XP still rules the network... give us some vista enterprise!!!
- Need the new version of photoshop... CS4 is way less buggy than the CS3 we are currently using in class.
- some times noise levels make it hard to concentrate while working.
- I hate when there are no computers available but there are people playing games online
- I know when I was doing the registration there was not enough people to help out with all of us that was registering. It would be nice if you guys had more attendants during the registration process.
- I love that the campus library is open weekends. It would seem like it would be closed on Sundays but nope rain or shine its open. I know this because one sunday it was snowing really bad yet it was open that was great.
- I have found that over all everything is to satisfaction. Love blackboard, use it everyday.
- When I took computer classes, it seemed like we could have used more computers and the lab was always full
- I have always had good reliable and helpful lab attendants.
- Computer lab is great place to stop in and get some work done or print out a last minute paper
- The absence of a print station in Ochoco and no lab or quiet study area is an issue. I find that the casual or personal conversations in the labs to be irritating.
- When I have used the labs (only a few time) the staff has been really helpful and courteous. Printer was a little glitchy but not too bad.
- I only use the math lab and have been very pleased.
- Redmond campus drop-in lab needs to be open on weekends.







- I often feel that the open computer labs are the wonderful way for me to have a back up system in case I forget to print a lab or something along those lines.
- Question A: Whether computer lab assistant are knowledgeable is one issue, friendly is a separate issue. Your question is measuring two separate constructs.
- The staff is very friendly.
- I have had multiple experiences with loud and annoying people in the computer labs.
- N/A
- I have only missed the computer lab visiting hours one time.
- N/A
- On the Bend campus, I am pleased with the amount of computers spread throughout the campus for student use.
- it's hit or miss on computer availability.
- I have received great help from the computer labs. I appreciate having this resource. Thanks
- I had a group project for one of my courses we worked on our project for 5 hr one day in the computer lab and 4 hr a different day. this was nice to be able to sit somewhere and sperad out between the four people in my group and work for such an extended period of time.
- I find with computer classes that the labs are overcrowded.
- During the last week of class or mid terms there are alot of people that are using the computers and sometimes they are not using it for studing purposes thses people either need to use computer for homework or study or get off. i have a couple of times that i have went into pionreer and all computers where used and some where people where playing.
- The computer labs fill up fast and sometimes are hard to get access to. The hours could possibly be extended as well.
- WE NEED MORE DOCUMENT STORAGE
- I haven't used the redmond computer labs
- When taking an online math course, it would be nice to have more computers in the tutoring center
- na
- Only once were all the computers in a computer lab full when I needed to acess one.
- NA
- Everytime I've used a drop in lab, it's worked for me
- Yay Redmond computer lab has extended hours!~
- I've only really used computers at the Bend campus, but so far I've had good experience with them.
- Haven't used computer labs
- everthing is accesible and easy to get to
- there's always an open computer in the labs when I need to use one. No waiting ever.
- Everyone working in the computer labs have always been friendly and helpful.
- With the recent increase in enrollment here at COCC it does make it a little difficult to find a computer during open lab.
- Some weekends the computer lab hours have been inconvenient, and last summer is was hard to find the labs open when I needed them.
- I don't go to redmond.Draw backs are there are no adobe Programs. (example, Photoshop, illistrator, after effects, flash.....)
- I have has three experiences this quarter alone whre I got a blank stare when asking for a reference manual at the front desk. When I knew what I wanted and wrote down the title and author the girl actually told me she didn't know how to find it and pushed the paper back at me. she wasn't rude, just completely untrained and not about to try. Back to gossiping with those she worked with she went.
- The Bend campus has quite a few computers, but at peak times there are some people left without a computer.
- Not enough computers in the Bend Tutoring Center for online students (specifically, online math students)
- If only the college could switch to macs!!!
- I never go to the Redmond campus.
- N/A
- not private enough
- Other than the network shutting down before saving a document, I have not experienced any problems.
- I have not yet had a problem with not being able to access a public computer up here at COCC.
- Love it.
- I havent used the redmond campus's computer lab yet.
- my experiences have been good. i have had no problems.
- team projects require a table and one pc. not enough spaces for that
- It was very nice to have computers available to complete school work while in Redmond. Thanks!
- The library could use more computers
- I always have my laptop with me so I've never used one of the colleges computers

- I have tried to find out when the Redmond Campus computer lab is open and I even emailed someone asking and no one returned my message so I have not been in there as of yet.
- There have always been computers available to use when I have used the drop in lab.
- I have had several experiences where one of the guys working in the Bend Library Drop in Lab has had a bad attitude with me. But it wasn't something worth stirring up.
- i don't like to pay to print
- My classes have been in Redmond thus far and my experience here has been exceptionally good.

## QG 11: technology statements

technology statements	Strongly Agree	Agree	No opinion	Disagree	Strongly Disagree	Not Applicable	Totals	Replies	Mean
COCC provides an appropriate level of support to assist students with technology	127.0 25.3%	242.0 48.3%	65.0 13.0%	16.0 3.2%	4.0 0.8%	47.0 9.4%	501.0 100.0%	501.0	4.04
The COCC technology fees are reasonable	83.0 16.6%	216.0 43.3%	106.0 21.2%	46.0 9.2%	3.0 0.6%	45.0 9.0%	499.0 100.0%	499.0	3.73
COCC effectively uses the web to share information with students	154.0 31.2%	262.0 53.0%	49.0 9.9%	15.0 3.0%	2.0 0.4%	12.0 2.4%	494.0 100.0%	494.0	4.14
I am familiar with COCC's "Acceptable Use of Information Technology Resources Policy" ( <a href="http://www.">http://www.</a> )	122.0 24.4%	194.0 38.9%	67.0 13.4%	42.0 8.4%	13.0 2.6%	61.0 12.2%	499.0 100.0%	499.0	3.84
To be successful at COCC, I often require help with my computer skills	34.0 6.8%	72.0 14.4%	57.0 11.4%	146.0 29.1%	168.0 33.5%	24.0 4.8%	501.0 100.0%	501.0	2.28
Whole Group	104.2 20.8%	198.1 39.5%	69.1 13.8%	53.4 10.6%	38.3 7.6%	38.0 7.6%	501.0 100.0%	501.0	3.59

[Continuing table]

technology statements	Mean
technology statements	1 5
COCC provides an appropriate level of support to assist students with technology	
The COCC technology fees are reasonable	
COCC effectively uses the web to share information with students	
I am familiar with COCC's "Acceptable Use of Information Technology Resources Policy" ( <a href="http://www.">http://www.</a> )	
To be successful at COCC, I often require help with my computer skills	
Whole Group	

## Q46: Technology statement comments

Please share your experiences

- Tutors should be available for Dreamweaver
- I am very greatfull with the people at the lab their help makes all the difference in my studies.
- N/A
- I've noticed that if your computer skills aren't up to date with technology then you struggle more and have to ask for help more frequently
- I think it totally sucks that Blackboard backpack doesn't work on Vista 64-bit and I think it needs to be fixed.
- I think the fee is set a little to high especially when you dont use the computers at school so often.
- Not a big fan of the technology fees. I get that it costs money to maintain the network on campus, but that's one of those things I always sort of figured should just be included with the tuition costs.
- I am wondering why when we pay a fee for writing classes which should include printing, we aren't allowed to print homework?
- Right now I am taking "refresher" courses, but I suspect in a couple terms I will need more help.
- i think that all the teachers should use blackboard to at least post garades. that way at all times we can know where we stand.
- I don't know if COCC offers these kind of classes but I went to the University of North Dakota in 06-07 and they offered reasonably priced computer repair services to students. Students in Computer classes (advanced classes) ran the "business".
- My on-line experience from home has been good.
- I only usually require help with computer skill in my CIS 120 class if I have a question.
- I can work a computer, and have had to help other people with their problems.
- I always get my questions answered.
- My first term I took a writing class. I had no idea how many hours it took to come up with something to write. I also had no idea how hard Microsoft word is while trying to type a double spaced paper.
- The paying for each paper printed i think is sort of unreasonable you'd think that was included in tuition costs, apparently not. I just thought that since i went to a different college and they paid for unlimited printing which was neat. Maybe one-day
- The use of computers on campus are adequately available to complete coursework. I have rarely had a problem with being able to use computers on campus as they are usually available.
- I don't think that I have read anything about the acceptance use policies
- I find that the courses I took in computer and the tutorials in blackboard has helped me to stay on top of myclasses...
- Since the system,fails in some way in the last weeks of the term approaching exams, and since I pay a tech fee in addition to tuition the system reliability needs to improve. Many times in lecture I have spent an unreasonable amount of time waiting for loading to take place, or for access to not be completed as capacity is inadequate. I would pay a larger tech fee for improved storage within the system,and better streaming for information that is course related.
- Yeah the technology fee is kind of broad based. Not all students use tech, but we all have to pay for it.
- Everytime I used the computer lab last term I needed help using 2007 because I didn't have it on my home computer. Now I have it and I am currently enrolled in CIS 120.
- I think that we should be able to put the change on out print pay cards together. I have lost a great deal of change simply by not being able to put my cards together.
- I have not heard of the AUP before. I am not sure what that is.
- I've never really had to ask for help regarding computer issues.
- N/A
- I really appreciate the IT techs in the computer labs they are always knowlegable and helpful.
- none
- My teachers e-mail me updates and reminders for the next week every week this is helpful in remebering all the homework i have to finish things that mite not have been mentioned in class
- WE NEED MORE DOCUMENT STORAGE
- I think I am adequetly knowledgable in computer skills
- na
- NA
- The technology fees are reasonable. Other schools are much higher and I hope to see the fees stay low
- Printing seems expensive, and it'd be nice to be able to use coins rather than just dollar bills. Some weeks it's been a struggle coming up with a whole dollar.

- Some homework is a bit tricky to print off blackboard.
- I dont' feel there is enough space allowed on our email accounts or dcouments
- I am very computer oriented and grew up on them. My Dad is a computer programmer and my my sister works for Intel, so I better know my stuff. I absolutely love working on my laptop, so your online calsses are heaven to me!
- N/A
- The computer classes offered at COCC immensely helped me reverse my computer disability.
- If the student knows what he/she is looking for, and knows who he/she should ask, there should be no problem with receiving the amount of help they need.
- I didn't know there was an AUP
- sometimes I encounter problems using some programs but I have had great tech support from teachers and cocc's tech support. It would be nice if we were having personal issues with our own computers getting them to work with school software and could actually take our computer to someone to help. windows vista has been at times complicated to get it to function properly with online classes I.E math 60 online through thompsons learning
- i do not require alot of help with my computer skills.
- I have rarely needed help with my computer skills and I attribute that to completion of the CIS 120 course and the on-line orientation is a great way to become familiar with use of blackboard and other programs. I think requiring an on-line orientation for new students would be beneficial to their understanding of Bb before the term begins. I know I appreciated the fact that when my professors talked about announcements in Bb I knew immediatly what they were talking about.
- For me it is not hard to do my work on a computer. I do believe that if it was difficult the faculty and staff would be more than willing to help and that is a relief.






### QG 13: instructional technology use

instructional technology use	Strongly Agree	Agree	No opinion	Disagree	Strongly Disagree	Not Applicable	Totals	Replies	Mean
I am able to effectively communicate with my instructors electronically	223.0 44.6%	244.0 48.8%	16.0 3.2%	11.0 2.2%	3.0 0.6%	3.0 0.6%	500.0 100.0%	500.0	4.35
Blackboard provides adequate tools for the delivery of course content and materials	229.0 45.7%	226.0 45.1%	21.0 4.2%	12.0 2.4%	8.0 1.6%	5.0 1.0%	501.0 100.0%	501.0	4.32
To help us verify your responses, please select "Disagree" for this question.	12.0 2.4%	13.0 2.6%	1.0 0.2%	471.0 94.0%	3.0 0.6%	1.0 0.2%	501.0 100.0%	501.0	2.12
Use of technology enhances my learning experience at COCC	222.0 44.7%	235.0 47.3%	34.0 6.8%	3.0 0.6%	1.0 0.2%	2.0 0.4%	497.0 100.0%	497.0	4.36
Use of technology in the classroom often distracts me from learning	17.0 3.4%	45.0 9.0%	57.0 11.4%	210.0 41.9%	163.0 32.5%	9.0 1.8%	501.0 100.0%	501.0	2.07
Whole Group	140.9 28.1%	152.8 30.5%	25.8 5.1%	141.7 28.3%	35.7 7.1%	4.0 0.8%	501.0 100.0%	501.0	3.45

[Continuing table]

	Mean	
instructional technology use	1	5
I am able to effectively communicate with my instructors electronically		

[Continuing table]

	Mean	
instructional technology use	1	5
Blackboard provides adequate tools for the delivery of course content and materials		
To help us verify your responses, please select "Disagree" for this question.		
Use of technology enhances my learning experience at COCC		
Use of technology in the classroom often distracts me from learning		
Whole Group		

## Q52: Instructional technology use comments

Please share your experiences

- E only applies to other students using the technology!
- Too many teachers don't check or answer their emails in a timely enough fashion. Many students, especially younger students, spend their time playing games or watching You Tube videos, which is quite distracting to others and is a waste of time for instructors.
- I am taking Art History taught by Jennifer Durand. She uses blackboard for all kinds of information as well as weekly testing, turnitin.com and I have found it to be a great way to increase my information and learning: from google earth to technical articles.
- N/A
- Many times we feel the urge to get sidetracked when we are in a class that involves using computers
- I think it totally sucks that Blackboard backpack doesn't work on Vista 64-bit and I think it needs to be fixed.
- I think learning should be based in a class room not online so much. if i wanted to take an online class i would
- At times the computers do distract me. . . but it has not been a huge issue
- I wish more instructors use bb.
- blackboard doesn't seem to work for the instructors all the time
- The more exposer I get in the class the easier it is to understand inforamtion as I come across it at home.
- some instructors do not like to use black boad... I wish I could see at least my grade on the boad
- Blackboard works great but sometime I have trouble turning in my work because it will not accept my format which is just office 2007
- B not all insturctors use blackboard. This causes confusion when trying to remember which classes use what program.  
E Not all instructors are knowledgable about computer use to adequately use this technocology. When students are using technology (ie Ipods, Cell phones, and messaging devices in the class room, it greatly hinders the learning enviornment.
- first time student and am not to familiar with pcs, to many student and not enough facilities to accomodate them.i find myself "standing around"between classes and am unable to register for the classes i want do to overcrowding
- Not all instructors use BB I find it a very useful tool even if every instructor only used it to post the syllabus, and assignments. A very useful feature is that you can contact anyone in the class using the roster on BB.
- I think its wonderful how much we use technology on campus for lectures. Its only distracting when something goes wrong with the technology.
- There was an instance where someone taking notes, on the computer, in psychology class was very distracting.
- It can be distracting if you do not have the focus to stay off the internet and pay attention to lecture.

- Computers are great, why would i even think they are distracting. also, I was happy to click Disagree for you.
- In this day and age of technology, computers are imperative to learning and learning fast.
- I learn better with hands on work. the computer helps in that department with some of it.
- I heard that instructors are not required to use black board because they think that students will look at black board and then throw their papers away that got corrected. I heard teachers dont like it because of how much time they spent on correcting papers so they are afraid to use blackboard. PLease get over it.
- I like letter C
- Use of the technology in the class doesnt distract me directly, but I see others possibly abusing the privelege.
- Some teachers are really great communicating via email while others are difficult at best and not worth my time at worst. Also, it would be nice if there were more teachers who used blackboard for grades at least.
- When I began my college career, I knew hardly nothing about technology. Through the classes I have taken and hands-on experience, I feel as though I have exceeded in the use of computers.
- yeah it's distracting sometimes but my technology classes are a cake walk
- I have had a lot of problems with Blackboard during my online course!!
- In my speech class we had to learn to use the overhead, it is good to have the technology for slideshows etc.
- It's very helpful and convenient when I am in a class that is held in a computer room. We can have immediate access to the course information and class activities.
- BB is flawless at other instutions that I have used in course work and here, freezes,lock outs and interrupts affect my on line learning reguarly. Prof's trying to randomize tests have had falieres and grading errors as a result. I have to back up everything I do on BB. Some Prof's stradle BB with their own websites and the results are often difficult to figure out. Clear labeling of course work and intentions is an area for improvement.
- what distracts me the most is when other students have their laptop and are reading their emails and playing online game
- Not much to say here. Blackboard is pretty convenient and reliable. Love the Hybrid courses!
- online learning has been a surprisely good experience and has opened up a better way for me to learn.
- blackboard is good, but it could be improved.
- NA
- The technology classes I have taken have been very helpful.
- A little confused on question c...
- Some teachers put too much informaiton on blackboard and make it confusing.
- I can email my instructors but most of the time it take a week or longer to get a resposds back.
- Blackboard is a great resorce for me, but it only works for me when the teachers in my class use blackboard. Not every teacher uses blackboard for some reason or another. I just wish that all teachers used it, it would help a lot if I didn't have to learn a new system and then go find it in order to get information about my class from that teacher.
- In class uses of overheads/computers etc is very useful in all of my experience. It isn't distracting. I have always been able to communicate with my instructors electronically with ease.
- I find it much easier to communicate with my instructors electronically because I don't have to worry so much about fitting their office hours into my schedule.
- Most classes I have taken have a nice mix of technology and learning in other ways.
- Blackboard is a fantastic "idea" but I have had several assignments lost/ dropped while using it. I think the instructors need to be educated on using it properly. I have had a few that are adamantly against its use. The teachers that familiarize themselves with the program and use it as a tool never loose my assignments.
- In class sometimes we need the same document that is on the projector. this doucument is also on bb as a class we can download this document and use it for class this is a major convenience
- Some of my teachers aren't trained on using technology that well. I can understand them not wanting to though, it's a lot more work than it used to be.
- WE NEED MORE DOCUMENT STORAGE
- na
- I typically don't bring my labtop to class, because it distracts me, but I have seen its use be helpful to other classmates.
- NA
- Technology in the classroom for me is more helpful than not
- I wish all instructors put their power points on BB
- The only use of technology that distracts me in the classroom is when other students don't turn off their phones. There are some young students here at COCC that seem to think that it's appropriate to take their cell phone calls, even in the middle of classes.
- i just wish that there was only one login for everything instead of one for email, one for blackboard, one to login on school computers....
- (A) The processes available for communicating with an instructor is not the problem. Getting responses back from the instructors is the issue. (or in a timely manner)
- technology has helped with my grade extremely well



- Blackboard provides a quick link to e-mail my instructors which is very useful
- The technology only distracts when professors are unfamiliar with how to use the technology. A brief couple hour course should be offered to new instructors on how to use blackboard. Many do not know how to use it properly.
- Computers can be distracting in classroom environments, but are necessary for all class work.
- black board is only adequate if the instructor uses it
- most teachers don't bother with black board. and thats a bummer because it's very useful.
- On some days, computers distract me, but mostly they do not.
- I have only had a couple instructors get back to me in a timley manner through email.
- Too many "old school"/tenured instructors don't bother with Black Board, when they really should be using it. (just my opinion)
- I am comfortable with computers inside of and outside of any classroom. The online system for COCC (Blackboard, WebMail, Student and grade information, registration, etc) is very easy to use and I love the available access.
- I have been distracted in the classroom by technology, but that was a personal choice.
- The only problem I have with communication with teachers online is that some teachers do not use the internet to display grades. It would be more convenient for both student and teacher if the student is always able to see where they stand in the class.
- I am able to effectively communicate with my instructors electronically ===== It is not up to COCC if the instructors participate in the communication methods.
- I think the communication is great, and students like myself should use it more.
- I think learning different kinds of software in classes better prepares us students to become comfortable learning them in the work field
- i have found that I am more likly to look at the computer and do other thing beside what the teacher is trying to teach when a computer is in front of me. also other tend to start playing games which is also very distracting for me.
- (B) the only problem with this is that instructors have too many options of how they provide and list their course information. Web grade, blackboard, none at all, this is very frustrating when you have instructors using different programs to post material. There should be fewer options to reduce the amount of confusion of students.
- I enrolled in a course during Winter 09 that required us to use Turn-it-in to turn in our assignments. I do not like this method. Turn-it-in doesn't allow you to turn in an excell file.
- Instructors don't always respond to email in a timely manner. Thgere should be at least some indication that the instructor has received and viewed student email.
- Other people in the class sitting by me are on the Internet during class and that is very distracting when the instructor is teaching
- The use of technology in the classroom has enhanced my ability to learn and visualize materials while still maintaining focus on the instructor. I appreciate the fact that the professors have access to technology that enhance class. I also feel that some of the classes need better technological equipment, for instance some of the projectors in Modoc are old and in some cases loud.
- I like the Power Point that is used in the class room. Some times it really helps to bring the lessons home.







## Q53: First Communication Choice

(A) First Communication Choice				
	Counts	Percents	Percents	
			0	100
Email	318	63.6%		
Blackboard	88	17.6%		
COCC Web: "What's New"	33	6.6%		
Paper letter	28	5.6%		
Text message	20	4.0%		
Other: (write-in)	9	1.8%		
Phone	4	0.8%		








[Continuing table]

(A) First Communication Choice				
	Counts	Percents	0	100
Totals	500	100.0%		
Mean	--			












### Q54: Second Communication Choice

(B) Second Communication Choice				
	Counts	Percents	0	100
Blackboard	188	37.5%		
Email	141	28.1%		
Paper letter	61	12.2%		
COCC Web: "What's New"	52	10.4%		
Text message	34	6.8%		
Phone	22	4.4%		
Other: (write-in)	3	0.6%		
Totals	501	100.0%		
Mean	--			







### Q55: Third Communication Choice

(C) Third Communication Choice				
	Counts	Percents	0	100
Paper letter	151	30.3%		
COCC Web: "What's New"	98	19.6%		
Blackboard	98	19.6%		
Phone	50	10.0%		
Email	48	9.6%		
Text message	43	8.6%		
Other: (write-in)	11	2.2%		
Totals	499	100.0%		
Mean	--			

## Q56: First Communication Choice

(A) First Communication Choice				
	Counts	Percents	Percents	
			0	100
Academic Calendar	1	9.1%		
e-mail on my phone	1	9.1%		
flyers and posters	1	9.1%		
IN PERSON	1	9.1%		
people	1	9.1%		
sconrad@cocc.edu	1	9.1%		
signs around campus	1	9.1%		
Teachers Communicating	1	9.1%		
The Broadside	1	9.1%		
The news letter we get in our email	1	9.1%		
The School Newspaper....	1	9.1%		
Totals	11	100.0%		
Mean	--			

## Q57: Second Communication Choice

(B) Second Communication Choice				
	Counts	Percents	Percents	
			0	100
541-815-1907	1	16.7%		
broadside	1	16.7%		
Email is 1st and 2nd ha ha	1	16.7%		
Friends and other school acquaintances	1	16.7%		
instructors passing the information on	1	16.7%		
jmslaton@bendbroadband.com	1	16.7%		
Totals	6	100.0%		
Mean	--			

## Q58: Third Communication Choice

(C) Third Communication Choice				
	Counts	Percents	Percents	
			0	100
541/811907	1	8.3%	■	
flashing neon signs on the street	1	8.3%	■	
friends	1	8.3%	■	
I keep in touch with all my instructors constantly via computer	1	8.3%	■	
In class	1	8.3%	■	
Outside Signs	1	8.3%	■	
posted around campus	1	8.3%	■	
student on-line services	1	8.3%	■	
Sylibus	1	8.3%	■	
teacher	1	8.3%	■	
Teachers	1	8.3%	■	
website	1	8.3%	■	
Totals	12	100.0%		
Mean	--			

## Q59: Comments - Staying informed

Please share your experiences

- I am in the CIS program, so it makes more sense to communicate electronically.
- My email is always the best way for me to be informed fo everything in school.
- N/A
- I check my email, the COCC website, and blackboard daily so informing me through those methods would be usefull
- I think it totally sucks that Blackboard backpack doesn't work on Vista 64-bit and I think it needs to be fixed.
- There are ups and downs of all three. but a phone call i think is best because i dont check the mail or email everyday.
- N/A
- I see the website then go to blackboard more than I check my email, so a notification would be seen first on the webpage then blackboard
- I think all the teachers should be required to use blackboard to simplify work for staff/students.
- i don't like that i can't link back to the cocc home page when i am logged in for my registration, etc. also, i think that all student services should be accessible from one log-in, rather than having 3 separate systems.
- I check my email and blackboard everyday, so they are the best way for me to stay updated.
- I do not check COCC "What's new" much
- Sometimes my instructors will send emails about COCC dead lines like for dropping a class and such, I find this very helpful, also my advisor will send updates. Is the COCC newspaper available online being able to subscribe to an online version would be great and save paper!
- On-line experience from home has been good.
- I went to the free bowling night because a person handed me a flyer

- Does the campus use text messaging for important events and deadlines? I've only gotten one all year about FAFSA.
- These depend on level of importance. If it is very important I expect a paper letter.
- Nothing i can think of.
- I will come to the labs to check my emails and blackboard first thing in the mornings. I email to whom I need to contact to communicate with instrutors, my adviser, and administration. Or I may call them and leave messages.
- I always check my email on my phone and computer so its the best method for me personally.
- I recieve cocc info on a computer that isn't where live. It be great to recieve it in a text message.
- I often fail to check my e mail, but blackboard is my constant companion, especially with Agilix Backpack
- NA
- I have driven in to class and it ended up being canceled for one reason or another. If for any reason there will not be class a text message would be the best way to let students know to not waste their time and money driving into town.
- I like letters best.
- The only time I really care to receive paper mail is when something is really important or I will need to keep a copy for my records, then it is convenient to have an original copy.
- I check all my deadlines on blackboard.
- I check my e-mail and bb everyday about 5-10 times a day.
- WE NEED MORE DOCUMENT STORAGE
- na
- NA
- I check my email regularly
- email about events regarding stuff going on at the campus, blackboard for classroom info and text for snow or other school closures
- Paper info reminds me visually when I am not at a computer
- paper is best.
- I love email and am always available via that method. I check my mail daily so that is a second best method. I am very busy on the phone with work so am not easily reached via that method, but do return voicemail messages if left.
- N/A
- Word of mouth and current events.
- e-mail is the best way for me because paper reminders get lost at home and if I get them in an e-mail i can easily transfer the info to my calender and set reminders. This was something I learned to do in cis 131 and it has helped me lots in organizing my schedule thanks art sanchez!!
- i find that i check my e-mail more than blackboard and definitely more than any other electronic device or cite. I also really like to get stuff in the mail.
- I find Email is the best for speed and its less wastful of materials. Save paper, save cost and email or text. Although not everyone has access to computers that is why it is so important that computers are available to students with as many hours of opportunity as possible.
- Can instructors email the students to inform of canceled class, so we don't have to drive and see the locked door with a note taped on it?
- I prefer messages in Bb because I always look at it and Email next.
- COCC is very good at keeping students aware of what is happening on the campuses which allows me to participate in different points of interest for me.

## QG 17: Communication effectiveness

Communication effectiveness	Very High	High	Neutral	Low	Very Low	Not Applicable	Totals	Replies	Mean
COCC home page "What's New" announcements	89.0 17.8%	157.0 31.3%	150.0 29.9%	18.0 3.6%	8.0 1.6%	79.0 15.8%	501.0 100.0%	501.0	3.71
COCC online Events Calendar	77.0 15.4%	169.0 33.8%	151.0 30.2%	22.0 4.4%	12.0 2.4%	69.0 13.8%	500.0 100.0%	500.0	3.64

[Continuing table]

	Very High	High	Neutral	Low	Very Low	Not Applicable	Totals	Replies	Mean
Communication effectiveness									
Paper letter communications to your home	77.0 15.5%	149.0 29.9%	138.0 27.7%	54.0 10.8%	45.0 9.0%	35.0 7.0%	498.0 100.0%	498.0	3.34
Student e-Newsletter (email)	144.0 28.9%	204.0 41.0%	100.0 20.1%	20.0 4.0%	12.0 2.4%	18.0 3.6%	498.0 100.0%	498.0	3.93
Individual email communication	205.0 41.2%	205.0 41.2%	53.0 10.6%	14.0 2.8%	3.0 0.6%	18.0 3.6%	498.0 100.0%	498.0	4.24
Blackboard announcements	196.0 39.2%	215.0 43.0%	63.0 12.6%	12.0 2.4%	4.0 0.8%	10.0 2.0%	500.0 100.0%	500.0	4.20
Outlook "Student News" Public Folder	51.0 10.2%	71.0 14.2%	139.0 27.8%	40.0 8.0%	32.0 6.4%	167.0 33.4%	500.0 100.0%	500.0	3.21
Whole Group	120.2 24.0%	168.0 33.5%	113.8 22.7%	25.7 5.1%	16.6 3.3%	56.8 11.3%	501.0 100.0%	501.0	3.79

[Continuing table]

	Mean
Communication effectiveness	1 5
COCC home page "What's New" announcements	
COCC online Events Calendar	
Paper letter communications to your home	
Student e-Newsletter (email)	
Individual email communication	
Blackboard announcements	
Outlook "Student News" Public Folder	
Whole Group	


## Q67: Comments - Communication effectiveness

Please share your experiences

- drop the student e-Newsletter, I've been coming to cocc for 7 years and have never once read one of these, email or otherwise.
- N/A
- I think it totally sucks that Blackboard backpack doesn't work on Vista 64-bit and I think it needs to be fixed.

- "What's New" announcements is my best way to keep informed along with individual e-mail communication because they are the 2 things i check most often
- It would be nice to be able to unsubscribe from the e-newsletter because I'm not interested in reading it.
- I don't have a lot of time to go looking for news. So having it in my email, or on blackboard works best for me. There's no guarantee that I'll see it anywhere else.
- im always in the internet and always checking my email. i dont really pay attention to the letters send home, its a waste of paper
- I haven't ever looked in the Public Folders, you learn something new every day:)
- We have a student news source, The Broadside. Why not utilize the content produced for and by the students. Also, the Broadside's website is buried on the web page. There should be a link on the front page for it.
- NA
- I like receiving info. by email.
- I hate the email age. Lets say I dont turn on my lap top first thing in the morning or I do and I miss a email saying "class is canceled" I hate that ... I then spend money on gas driving to the college to find my class is canceled. Or what happens if I need to contact my instructor and they do not get the email???? What happens????
- I check BB and all my emails like twice a day
- I called the IT department in regards to my email and I think the guy was on something, he could barely keep coversation with me. I had to ask him if there was someone else there who could help me with the problem.
- seems like I stay ahead of all my important meetings etc thru all of these communication tools
- I really don't ever check the website for new happenings. I rely solely on email, since it is something that I have to check more than once a day.
- NA
- I prefer the ease of use and paperless nature of internet communication. Plus, paper mail often takes longer to reach students.
- I only look at announcements that come through my e-mail.
- I never use: What's New, Student News.
- personal email is the way to go.....other info gets lost, dropped, etc.
- E-mail and bb are my best source of communication. I get on these more often than other sources.
- WE NEED MORE DOCUMENT STORAGE
- N/A
- I don't use the the Student news public folder all that often
- I have never experienced information given from student news
- Half of these selections I dont use, I answered N/A
- N/A
- Blackboard is really helpful when teachers use it. It is frustrating when the teachers don't give us a link to submit our homework!
- The school newspaper and fliers posted around the campus are the best methods of communication for me.
- i really like geting my info via e-mail or paper because i always forget to look anywhere else to get info.
- I work full-time and don't have time to read all the above. Most of my time is spent on Blackboard, so that is what I usually see first.
- i dont have any yet.
- The staff here and the counselors do take time out to inform students and that is more than a lot of colleges do for their students.

## Q68: Which TWO of the following technology areas are the most important for COCC to invest in for...

(16) Which TWO of the following technology areas are the most important for COCC to invest in for STUDENTS?				
	Counts	Percents	Percents	
			0	100
Increasing the number of courses which use Blackboard	274	55.5%		

[Continuing table]

(16) Which TWO of the following technology areas are the most important for COCC to invest in for STUDENTS?				
	Counts	Percents	Percents	
			0	100
Increasing access to College software and systems while working off campus	217	43.9%		
Support for printing from personal computers when being used on COCC campuses	203	41.1%		
Increasing drop-in lab hours	157	31.8%		
Increasing course work storage limits for email and "My Documents"	80	16.2%		
Reducing and/or simplifying the usernames and passwords required by COCC systems	60	12.1%		
Adding/expanding phone based technology support	38	7.7%		
Totals	*	*		
Mean	--			

\* Note: Multiple answer percentage-count totals not meaningful.

## Q69: Comments - Improving for Students

Why? Comments?

- Don't you already provide enough storage? If it's really an issue, it's cheaper to give each student a thumb drive! - (or other online storage)
- It is frustrating to have to leave the lab on Friday at 3:45. I can move down to OSU lab but it is crowded on Friday evening
- the CQ researcher is very hard to get on if not on campus computers
- Increasing the lab-drop-in lab hours would be great, I would appreciate the days being extended too. Especially in Redmond.
- Right now I have three different usernames and passwords for COCC and OSU Cascades. It would be nice to have the COCC usernames the same rather than a set for Blackboard, one to log into student services and the third for ONID.
- I rely on Blackboard to keep track of my grades
- A lot of classes can be done online, simpler for people. And with classes that are joint or hybrid, easier access to what college software exists makes things simpler.
- Printing for personal computers #1
- Many of us require more space to store documents. Increasing access to the College's software while off campus is beneficial to all because it allows us to access documents we worked on while on campus
- I think it totally sucks that Blackboard backpack doesn't work on Vista 64-bit and I think it needs to be fixed.
- Drop-in hours are important because different times are convenient for other people. Blackboard is good resource for other classes. and good for teacher-student communication
- I love using Blackboard. I'm often confused on how to access college software off-campus
- None
- A lot of times it would be useful to access the software from school on your own computer because you can do or start certain assignments at home without having to be at home especially when you have plans...work etc. It would be great to be able to print from my own computer....



- Every instructor should be using blackboard. Students can take the time before class to look over material and get a understanding and head start before going to class. Also you are able to talk to others in the class through blackboard.
- need printing to be easier from laptops
- I would also like to see computer lab hours open on Sundays, especially because thats when most students set aside time to do homework.
- I think COCC needs to expand its online course program to accommodate "rapidly" increasing student registration.
- 3 separate accounts, different user-names/numbers, password re-sets that don't work so i can't use the same info for each one... come on!
- Blackboard is such an easy tool to use. Most of the time it is faster for both the student and instructor to send and recieve information like assignments, tests and/or simple communication.
- I really have no issues with any of these. I assume that the more access given to students who may not have the advantage of a computer and access at home the more enriched the learning experience will be.
- I need more blackboard classes!!!! I have only been going 3 terms online and I have ran out of classes that are in my field
- I feel using blackboard is a great tool and one that more instructors should use.
- people who do not have printers at home suffer with the required printing fee, perhaps a "first 5 pages free" policy would help for those who rarely print more than 5 pages.
- I will put myself as an example - One term I took 15 credits and I found very important to have enough space in my documents; however I ran out of storage room and I had to invest in a thumb-drive which i think is cool, but since I am already paying technology fee I should have more storage room - even though it's more expensive to back it up. I do not use the school computers to download music I only use them for school related work. I have had a good experience using BB I think more courses should implement it. It is easier to turn in essays and other homework. And if the instructor is reponsible about updating grades it really helps the students to keep track of their own grades.
- i have early classes and sometimes i need to be in the computer lab 3 hours or so before class.
- blackboard is most convenient
- I would feel uncomfotable if you simplified the user names or passwords. This being my school, and thus my future, Security is VERY important. Please do nothing of the sort. A password that anyone can remeber is a password anyone can guess.
- Vista does not always allow me to send zipped folders to my instructors from my home computer and lab hours are not always convenient with my schedule for school and home and am not always able to have access to my computer
- I like intructors to use BB, it give me a place to check in with the nformation that I have and be able to check my grades.
- i cannot access alot of stuff from home
- like I said earlier BB is a very useful tool. Can you acces COCC systems working off campus I had heard that but don't know how to acces it.
- because some classes start at 8
- Do we have a system for printing from a personal computer? Ive never used it before, but i was always wondering if its possible or not. I think its always handy to have easy passwords for things in general, so I think its important to simplify passwords at COCC.
- I really like Blackboard. It is a great way to keep track of progress. I like the fact that instructors can post information on the class activities.
- Because the library and labs close early during the regular time of the term. I know that U of O has later library and computer lab hours.
- I guess allowing people to print froma laptop would be nice, because sometimes you dont want to, e-mail, open your cocc account, open your email, download attachment, and print... when you can just print.
- They seem best
- Need new version of Exchange 2007 and more storage space!
- These are the only two that I would use that would help, Thanks for asking
- Because Blackboard is both convenient and helpful, more teachers should be trained how to use it. Also, I personally do not keep any personal data in my folder, only school-related stuff, and it is constantly full and I am having to transfer my files to USB, which I am more likely to lose or have stolen. I would recommend giving the students and staff a little bit more room.
- Because some people print things that arent school related.
- I have 3 e-mail accounts and at least 3 user names.It seems like a good idea.
- I do store my files on a usb driver then go to lab to make copies, but it would be easier when I do need to print, to send from my laptop.  
more instructors need to use blackboard so that work can be turned in on sick days or maybe make electronic portfolios to have less paper waste.

- the support for printing from personal computers is nice because it is a now age and lots of people have lap tops, also Increasing lab drop in hours is important for people like me who work full time and sometimes need a good place to study. Also the phone system would be a great one to. Having instructors available more on the phone would be nice.
- I was hoping that wireless bandwidth would be an option, but I guess I'll go with email instead. Being able to print from a personal computer in a lab would be amazing, and quite easy to set up as well. Just allow access to the network printer via the hot spot.
- Because when I find myself in Bend with extra time, I would like to be able to drop in and use that time on projects for class. I drive to school from another town.
- because it would be very simple to have one log in for everything instead of logging into three different places for the same thing.  
I use a laptop alot and need a flash drive to transfer things to a different computer to print takes at least 5-10 minutes
- The lab drop in hours are usually accessible at most times, but there have been a couple times in the past where the hours posted were not good for my schedule. Computers should be available more than what is offered. If there were more instructors who used Blackboard, then each student would have no choice but to become familiar with technology.
- 2- should invest in a more reliable connection...i was just on my laptop and it wouldn't connect..a problem i have to deal with about once a week....
- I love Blackboard and most of my classes do use it but it's a pain in the butt when they don't. It makes everything so much faster and simpler to do things online.
- You didn't have adding more online classes as an option, but I think they need to be increased
- When I work on my laptop I have to copy my assignment to my flash drive log in to a college computer to print it of. It would be nice to just be able to send it to the printer.
- I believe all teachers should use blackboard to keep us updated with course material and grades and assignment due dates and such ...
- I use my computer and Blackboard for all my class related things and those classes that don't use Blackboard make it harder to stay updated on grades and what's going on in classes.
- I believe with blackboard, I can't miss assignments and can keep an eye on my grades...also when I am on campus with my laptop, I sometimes need to print an assignment etc and have to wait til i'm home...
- because there are students that just have some thing to do real quick and dont have much time to do it.
- It would be more convenient to be able to print directly from my laptop instead of having to log-in and retrieve documents at the drop-in lab.
- I would really think having connections either wired or wirelessly that allow for printing from our personal computers would be a time saver and also free up computers that others might need. Also, I think the machines in the labs should be upgraded with more ram, etc. to make them more time efficient.
- thanks for making the college experience easier with technology
- Consistency is important. currently I have experienced many forms and mixes of BB, web and manual grading, course work, reference sourcing none of which are effective.
- There are not many classes being offered and some classes are not offered every term. If there were more online classes students could have time work studying and/or working.
- Sometimes it is a hassle to get on when on campus. Would be nice if all my professors used blackboard for the sake of consistency.
- I really don't know what would be best. I would like to see more classes online.
- The weekends would be ideal, for me, for different hours due to work scheduling, especially Sundays.
- If you can't get to the lab, being able to use college software off campus helps
- I would like to be able to access my "My Documents" from off campus.
- Blackboard is a valuable tool that once learned, streamlines the "classroom at home" experience.
- NA
- It's difficult to get the tech dept to respond quickly to events like network crashes.  
There are occasions when it is necessary to be on campus before it's possible to print documents needed for the day.
- I have went to the drop-in labs and all of the computers were being used. I had to go find another drop-in lab to do my homework. I have had fellow students tell me that it was hard to know how they were doin in a course when their teacher did not use blackboard to post assignments and grades.
- I've used them enough to have them memorized, but I remember that as a new student it was a bit annoying to have so many different passwords (i.e. email, blackboard, student services, etc.) These are easily changed to unify the passwords, but for a new student it may be troublesome.
- First someinstructors do not use blackboard which is frustrating. I love blackboard it is easy to use I can stay updated on what is due and my grades. Second my email always runs out of space. I keep all my school related emails in case there is ever a discrepancy of what I sent and when i sent it. We need more email space.

- Increasing the storage limit on My documents would be nice but also being able to access it from home. Then I don't have to worry about transporting files back and forth.
- Offering more courses that utilize Blackboard (and are delivered "online") would be greatly beneficial to students who are only able to attend college due to this method of delivery (online).
- To insure that these things are accesable to more students
- While it would be nice to have more hours in the computer lab, I think that money would be better spent on the above choices would in the end help out way more. Students have the internet, if not at home around town. If there was greater access from of campus this would help out more for the buck. For my other choice it would have to be increasing the number of classes that use blackboard would help me out greatly. It would be one place to look for information on my classes. while most of the class that I take are part of blackboard a few that i have taken are not. When this happens I have to remember how, where, and how to use this different system for help.
- It's frustrating to have multiple passwords/emails/logins (for student services/blackboard/email, etc) and I wished all classes used blackboards. It's confusing to have an online class that uses blackboard, then my spanish class grades are posted to another class website. It'd be nice if all grades were posted to one website.
- I would like to be able to access my documents from home or have a remote login because my personal programs aren't always sufficient.
- I DON'T THINK WE SHOULD HAVE TO SIGN INTO EVERYTHING SEPARATELY. LIKE WE HAVE TO SIGN INTO EMAIL THEN IF WE WANT TO GET INTO BLACKBOARD WE HAVE TO SIGN IN AGAIN. I DON'T LIKE HAVING TO SIGN IN SO MANY TIMES.
- BB is very useful
- i work most of the time
- It would be great is some of the programs that have to be accesed on the campus like Maple, could be accessed off campus.
- I believe that more teachers should be taught how to use blackboard and to use it to their full advantage as many students are technologically enhanced these days it's my favorite way to stay in tune with my classes.
- I need to jump back and forth with a flash drive to print documents, printing from my lap top would be fantastic (the other option is not impossible, it could just be more efficient)
- Increasing bb classes would help because it has all the imformation form each class if you miss a cass that doesnt use bb it is harder to keep up with homework and othe documents. Things that are save in my documents at the school are not accesable at home so to finish working on something that is saved to my document you would have to finish at school
- I find that there are often times when I am working on a document on my laptop and have needed to print that document off but have no access to a printer where I am located.
- Increasing storage limits is the most important to me.
- Online classes are incredibly convenient and help students out with coursework on a tight schedule
- Both these answers are for the same reason: simplification. A unified system in blackboard would make communication and turning in papers so much easier. And the ability to print documents off my laptop would save me the trouble of emailing my school account the file and then rushing to the lab to get it printed in time.
- because they would be esier to deal with, you can see what you are getting in your classes. personal computers can not print on the printers they have to conctect on regular computers
- I already talked about the usernames/passwords earlier. The printing would be nice if there was a shared printer, at least one, in every building that could be wirelessly accessed. I know it's possible. I would say just slide your student ID card to be able to print and put a cap of like, 10 pages on it.
- WE NEED MORE DOCUMENT STORAGE
- It would be simpler if I could print documents from my lap top while on campus
- not very many online classes
- I would really like it if all the classes used Blackboard, and so grades and assinments weren't as questionable in some classes.
- blackboard rocks!
- It would be nice to have more areas where you can print documents off your personal computer and to have access to college software
- COCC should open more facilities for distance learners, like Prineville, Madras and Sisters drop in labs.
- I think the latest programs like the most recent microsoft word and office should be available to student who require those programs for the class they are taking for little or no charge. Maybe there can be a time limit on how long that program works on their computer (the duration of the class) similar to demos that the programs put out.  
I think that there should be a way to charge the amount of pages you need to print to your COCC account or debit card.  
I also don't think that comp. lab drop in hours really need to be extended but I think it is important that they stay open as long as they are open now because they are helpful.
- put the BB login on the first BB page

- I want to be able to print from my computer without having to pay for it.
- Blackboard is great for keeping track of grades and assignments most of all, and that is very important. Also if you are at school typing a paper and save it to my documents, sometime you might need to access it at home. i know there is a way to do this, but i have tried and the process didn't work and was complicated.
- Most students do most of their work from home. The software and systems that COCC uses should be available to them from home.
- I'd love to get more phone support simply because I always have my cell phone on me, but I'm not always at my computer. I'd like to see more Blackboard courses simply because I live in Redmond, so the more courses that use Blackboard means the less courses I have to try and take in Bend.
- My writing 121 teacher Mr. Lankford has not once posted grades on blackboard...everyone likes to see their up to date grades. Better posting of grades is number one on my list!
- Offering more business courses on-line, evenings and evenings in Redmond would be so beneficial to those of us who work full time and are seeking degrees.
- Printing is a big issue. If I bring my personal computer for class purposes, I am unable to print anything off for that class.
- blackboard is a great way to submit assignments and monitor grades.
- OUR documents get full too soon.
- If you increase drop-in lab hrs there might be more seats available later or earlier in the day.
- the amount of available computers should increase with student enrollment, so we don't have to stand and wait for a computer to be open to use .....
- too many logins waste way too much time during the day
- I think this area has accomidated me as needed.
- labs are full all the time, and my soft were is different then the ones on campus. (i run a mac.)more flexibility with personal computers would be nice.
- being free to work with the college anywhere would save alot of mishaps with storing docs on cocc.edu network and then needing them from home.
- when you have several different passwords to get to various areas of information, it is confusing to try and remember which one goes to which application
- Oftentimes I have evening classes, it is nice to be able to come to the lab to do homework and sometimes they close before I finish.
- If Blackboard is going to be used to would be nice if all the instructors could use it, not just a handle full of them. I personally dont really like Blackboard. But it would make it a lot easier if some instructors were going to use they all would.
- Blackboard is convient for test taking.
- Printing from my own computer would have saved me hours over the last four years. THE log in and print process is excrutiatingly slow.
- Uniformity and consistency.
- Blackboard is a very effective tool, and I wish more instructors used it for their courses. As for the printing, it would be nice if at the last minute when a teacher gave a little more time for a project...you could run to the library, review and print it instead of waiting until you got home...or if you forgot to make changes to something and did not realize until you were almost already at campus, you would be able to still utilize your work and correct it before turning it in. I think a lot of people would like this.
- its nice to be on the net at school, but if you can't print, it becomes a hassle to work at school when you have to tranxfer work to a different computer just to print.
- Because I have taken most of my classes off-campus, I might not be best qualified to answer this question, but I would like COCC to invest in having more online classes.
- More online classes available
- Again, when Blackboard is utilized to inform students of their current grade, it makes it easier to know where you stand in a class (teacher don't always inform you if you are doing poorly) and students can learn individual teachers standards by seeing the way they grade.
- I do not really have a strong opinion on this as I have never had any problems in any of these areas so far. I just picked two that sounded good.
- I find Blackboard very helpful, I can stay on track with a class and check my grades.I would bring my laptop to COCC if I could easily print.
- It's easier to have all classes on blackboard rather than half and half
- Last term I had an instructor use WebGrade; I didn't care for it. This term I have an instructor that is not using Blackboard or any other grade placement view for student. It's a little unsettling. I'd like to know where I stand with instructor on any of my learning issues & notice that I don't communicate with that instructor by email. I don't feel comfortable.
- I feel that none of these are adequate. If anything, get more people involved in college activities, whether it is taking courses or being able to utilize the computers more readily. Help the students become more involved in the community and informed with up-to-date issues.

- I find it frustrating that some professors choose not to use Black Board. I find that it is much easier to go to one place and see all of the announcements from all of my classes.
- I haven't had much problems with any of these areas.
- Its is time consuming if you need to drop in and print up an assignment that is on your laptop. First you have to e-mail it to your cocc e-mail then you have to go to the lab to print. This would greatly improve for me if I was able to print from my laptop.
- i think that more coarses should use blackboard so that I can keep tract of my grades. also the software would be good off campus so that if my computer did not have a specific software i would be able to use cocc's software.
- Its better to use ONE program for showcasing class information and grades. Simply use "Blackboard", Web-Grade is not needed. Please let me print from my own computer while I am here at COCC! I dont have a printer at home and all of my work is on my computer. We live in a fast paced world that takes up much of our time, we have dealt with this by using computers as a means to free up more time. Instructors and COCC need to realise they are teaching, parents, single parents, traveling students (as far away as Warm Springs) full time workers, part time workers and sometimes the unemployed. This means the college should embrace technology and the tools to use it for students that need to make every day count. Using a computer and the ability to communicate with my instructors digitaly makes school possible. I like to think that COCC is giving the opportunity to people to go to school that otherwise would not be able to.
- I think the drop in hours need to be increased because with the current economy students may be disconnecting their internet and want to use the services available on campus. But with work or family schedules, hours should go later and/or earlier.
- being able to access my assignments and grades from BB has made my life so much easier. All teachers do not use BB and that is sad, since it has been such a life saver for me. I tend to stress about grades and when I miss class occasionally it's great to be able to check in on what assignments I've missed.
- Blackboard is an easy tool to use that most students are comfortable with.
- I really only wanted to choose the Collage software thing because I have friends who cant do work at home because the company doesn't sell the software that he needs for his class anymore.
- Many of my assignments require me to use Microsoft Office 2007. I have this software on my main home computer, but not on my laptop. It would be nice to be able to use my laptop for assignments without having to purchase another copy of Office 2007.
- Blackboard is helpful when you are unsure of a grade you received on an assignment, checking what is due and recieving assignments online is a great way of not wasting paper. Taking tests on blackboard is extreamly liked. (saves paper.)
- online school is cool
- I really like the Balckboard program and almost find it frustrating when an instructor does not use it. It helps me see where I am in grades as the quarter progresses. Also, it would be nice to be able to print from my computer instead of always having to download to flash drive and sign on to another computer.
- Most of my courses use blackboard to post powerpoint, grades, and study/class information. I have grown familiar with using blackboard and am very satisfied with it.
- These two technology improvements would be beneficial for me, I'm not sure about anyone else.
- Need to add classes period!!!!!!!!!!!!, if there are 30-50 ppl waiting for very important classes there is a problem
- It would be nice to be able to print from my personal computer on campus
- I can't get my laptop to work at school.
- Because if lab hours were open later those of us who have night courses would be able to get more work done. If there were more Blackboard classes then those of us that work and have a busy life would be more apt to get are degrees faster. It would take less time and money.






## QG 16: Improving Tech Statements

Improving Tech Statements	Strongly Agree	Agree	No opinion	Disagree	Strongly Disagree	Not Applicable	Totals	Replies	Mean
Having more small drop-in labs around campus would be more useful than increasing the size of curr	119.0 23.8%	185.0 37.1%	105.0 21.0%	56.0 11.2%	5.0 1.0%	29.0 5.8%	499.0 100.0%	499.0	3.76

[Continuing table]

	Strongly Agree	Agree	No opinion	Disagree	Strongly Disagree	Not Applicable	Totals	Replies	Mean
Improving Tech Statements									
COCC should further invest in technology to support recreational internet use. (non-work/non-instr	55.0 11.1%	92.0 18.5%	132.0 26.6%	123.0 24.8%	76.0 15.3%	18.0 3.6%	496.0 100.0%	496.0	2.85
Investigating "Green" technologies is essential, even if the changes result in sacrificing some in	118.0 23.7%	147.0 29.5%	146.0 29.3%	53.0 10.6%	20.0 4.0%	14.0 2.8%	498.0 100.0%	498.0	3.60
COCC should reduce the use of paper by publishing course materials online rather than printing the	144.0 29.0%	151.0 30.4%	82.0 16.5%	75.0 15.1%	38.0 7.6%	7.0 1.4%	497.0 100.0%	497.0	3.59
Whole Group	110.5 22.1%	144.1 28.8%	116.5 23.3%	77.0 15.4%	34.9 7.0%	17.0 3.4%	500.0 100.0%	500.0	3.46

[Continuing table]

	Mean
Improving Tech Statements	1 5
Having more small drop-in labs around campus would be more useful than increasing the size of curr	
COCC should further invest in technology to support recreational internet use. (non-work/non-instr	
Investigating "Green" technologies is essential, even if the changes result in sacrificing some in	
COCC should reduce the use of paper by publishing course materials online rather than printing the	
Whole Group	

## Q74: Comments - Improving Tech Statements

Why? Comments?

- Reading a lot of material on-line is really hard on eyes. There are some teachers who do hand out more material than others...but usually it's because they are enthusiastic about the subject. I tend to read the hand outs more thoroughly than the on line material...
- It is a waste of money for the school to provide things for recreational use. If the school has money for that, pass the savings on.
- I think it totally sucks that Blackboard backpack doesn't work on Vista 64-bit and I think it needs to be fixed.
- N/A
- Home computers is the place for recreational use. I have seen a far amount of people hogging a computer for playing around on when someone else needs that station to complete school work.

- Online is easier
- some course materials need to be printed, but if it is up to the instructor, then they choose what to print - if online, many people will print out everything, necessary or not, so the net paper use may not really change
- It would be nice to have a few more "drop-in labs." I don't have an interest in the whole gaming technology part. I come to school to be in school and if I want to play games I can go home for that. As far as reducing paper I am on the fence. Sometimes those course packets are huge, pricey and most of it gets tossed at the end of the term. I take A and P with Cooney and I enjoy being able to download my lectures from blackboard for his class. I can print them as I need them. On the other side of it sometimes the course packets can cost less than downloading and printing them ourselves.
- Almost everything is on line these days. Having course materials on line is very helpful. I download it to my flash drive so that I always have it and can pull everything I need up side by side on my computer. But I do like having the College Catalog in print gives me something to mark up and then compare everything else to.
- The bigger the lab the more distractions!!!!!!We should all be more aware of and take advantage of technologies that are environmentally friendly.
- students without computers are left in the dust when all things are placed online, so publishing all course materials would only make their lives harder.
- A) i notice there is no computer lab in ochoco and when ever i need to print something off really quick i have to run to pioneer which is the closest. it gets pretty tiring :)
- I am not always available to do things on line and do not always have access to a printer which allows me to free up my home computer for my childrens homework and research.
- For D) Only if there is still an option to buy the printed material or print it yourself online its not always easiest to read alot on the computer, although I am all for saving paper.
- I think it would be nice to have drop in labs in every building. It would be very convenient.
- These things all depend on access and circumstances
- we live in an age of technology, why not invest in energy saving computers that cost more now, and then not print as many pages and save some trees.
- Green is up and coming and we should be right there with the flow
- technology is here lets get on board with it and make it work to our advantage.
- Our computer lab printers NEED to have double-sided printing. It would save the college money because they would have to buy about half the normal amount of paper, which would also benefit the environment. I am shocked that COCC is not already doing this.
- What happens if my printer doesnt work or my computer suddenly crashes, and I dont have the money to fix it and I am told to print something out but I cant because my computer crashes. What am I SOL? IF Students need things PRINT THINGS.
- The less paper material you have running around the more green you are. This is just like the saying "Kill 2 birds with 1 stone." Several smaller drop-in labs gives more opportunity for small groups to be more personable with less distractions from other groups or individuals. Personally if you are up here to use the internet you are here to use it for research and maybe some personal use. Never EVER should you be using the school internet for gaming and downloading Itunes songs. These activities belong in the home. I can understand faculty members wanting to download songs so you should still give some bandwidth to this service, but as for gaming with WoW, battle.net, or any other gaming service using high amounts of bandwidth no. However I would keep up flash game sites for use when students are waiting for classes and stuck up on campus. It is the bigger games that require a large amount of bandwidth that we should not be allowing on the network.
- I believe computer labs should be located all over campus, so all can have access no matter where your classes are located.
- COCC should be more green because of the amount of energy that it uses daily....
- Having more drop-in labs would make it easier for people that have to traverse the campus and persuade them to use the labs more. And publishing course materials online is better than printing them out because it cuts costs for the teacher and the student can print them out on their own if they wish.
- I hate reading off a computer. I like to write on the things I read. highlight and underline or make comments in the margins.
- Green technologies would be a waste of money!
- I think we are here at college to learn not play games...
- would like to keep track of progress
- I believe paper course materials are more useful for notes and marking important section.
- Since getting around campus usually involves quite the hike, more computer labs would be more appropriate rather than making existing ones bigger.
- I think the campus should do everything it can to reduce paper waist, including using such things as flash drives to turn in assignments as well as use blackboard more often.
- only if everyone has a computer

- Several times paper reduction has resulted in course information being provided in formats that were not legible. I have had to ask for enlarged materials. Since problem sets and homework quizzes are often inaccessible for technical reasons paper back ups have proven to be essential when study time has been constrained.
- It does not seem like all of the instructors are really comfortable using blackboard.
- I don't think that recreation is the point of tech on campus. I think that finding more ways to be green in any way possible is our social responsibility.
- The student will subsequently print out materials at a higher cost.
- It is so frustrating when I am trying to work on a paper and the person beside me is playing some sort of game completely unrelated to school work. Not only does it use up the wireless internet but it is extremely distracting.
- Waste is a huge issue in every aspect of our lives. If I'm sure that by using the web for publishing course materials would drastically reduce waste paper.
- NA
- Environmental friendliness is uber! Increasing internet for non-recreational use at the expense of the college's budget is simply not a good idea.
- Having small drop in labs scattered around campus would probably mean that no one would be available to assist people that need help.

I find that printing powerpoints that my teachers offer and using them to take notes on saves a lot of time. I am also taking notes on the finer points of the lecture instead of frantically copying what is on the powerpoint.

- Because we should all be thinking greener in a time like this
- It's helpful to have paper on hand when going back to review a syllabus or a handout. It's helpful to have paper catalogs and course info. I prefer paper over internet information.
- I think more instructors should be encouraged to use the BB system rather than bring materials printed out.
- For question(d), I prefer having course materials lists in paper and on line.
- COCC could allow access to rooms with computers between classes. Reduce overhead.
- As much as technology can be a pain, I agree that we should outsource to the internet and computers more. I've found better results in the classes that I have taken that use online course materials. then there is no excuse, "I didn't receive that print out" because everyone can get it from a computer.
- the paper waste sounds good, but printing at home probably ends up with a higher environmental cost than a mass printing for the class. I burn through the ink at home with all the teachers putting Power Point or Notes on line.
- A) Bigger labs means more people which to me means more noise when I'm trying to study smaller labs would help.
- D) paper copies are easier to write notes on things that the teacher might have said that I might need to know
- I feel that allowing more personal usage of COCC's internet connection would distract from those who need its access for important usage.
- I've seen entire labs or computers left on over night, monitors included. Changing this would save at least 30% on their power usage.
- Technologies that help to achieve a goal of sustainability are taking action in the community towards a responsibility to the Earth
- people are using the computers in the labs for this already for games.
- I believe that more teachers should be trained on Blackboard. It would make things so much easier. I believe that a week course of about 3 hours a day would be easy enough to handle and make things a lot greener and simpler for the students. All your info would be online which can be accessed almost anywhere now a days.
- WE NEED MORE DOCUMENT STORAGE
- Supporting more non-work, non-instructional related browsing would cause more trouble than gain. With Green technologies I would love to see the whole US go green. I really believe we are behind when it comes to innovation in that particular area. Online course materials would be great and students should be encouraged to save a copy for future reference.
- the future depends on it
- I think textbooks are much more effective than online papers.
- NA
- I use only my laptop outside of the class room, the wireless is awesome!
- Online course packs would be awesome
- D- all teachers should do stuff electronically since the majority of students have computers the few that do not should get the handout papers. Also it's important that everything is online because then it is more readily available to students whenever they may need them
- I would say that COCC should reduce paper waste by posting papers online for students to print off but I don't have a printer and when a teacher asks you to print out 15 pages each class it begins to feel as though maybe



my tuition should have covered that. The public library allows you print the first five pages free but for most people the library probably isn't on their daily route and their hours are not very long.

- I only somewhat agree with publishing course materials online, because I know that there are still some people out there who don't have access to the internet from home. However, they could always use the computer lab to access material.
- If course packs are going to be available in its entire format, that would be great. Often times teachers change to many times their info.
- While I support using less paper, hard copies are important for syllabi, etc.
- I don't think COCC should further invest in technology for people to come up to the college to play a computer game or otherwise. The college is for learning. If a student were to use a computer to play a game while another student comes to the lab to type a report but can't because of the student playing a game, it's just not right.
- (is there even such a thing as green technology?) I personally prefer having things printed out, but I don't think over excessive printing is necessary.
- A) more labs would mean less standing around waiting for someone to stop surfing  
B) this is college, not middle school. surf on your own time on your own computer. do they not have a computer to use for the dorms? if not, oh well. the rest of us are paying for an education here; not for their entertainment
- The existing labs can be fairly crowded at times, so expanding them wouldn't really be practical.
- I have never in 4 years on this campus not been able to walk into any lab on campus and sit down to an open computer. At this point the number of computers seems to be sufficient. Focus on hiring more teachers if enrollment is going to be so high.
- Smaller and more labs so you don't have to walk a long distance only to find that all the computers are busy. By not getting more non-work-recreational info maybe more computers would be available for people who really are trying to get classwork done. I'm all for less paper, SAVE THE PLANET!
- I think if people want to use the computers for personal use, gaming, etc...they can do that at the library and leave the campus computers to be utilized for people who really need to do school work on them and have no other computer to do it with, or no computers that will link to the school systems.
- N/A
- 17(D). I have also attended 18 months of University of Phoenix online, so I have lots of experience with online materials. I like to keep my textbooks and refer to them later. Online materials make this more difficult to do, so I don't like them much.
- Rather than not printing paper, reusing paper by possibly having printers where students put in their own used paper to reuse. For this awesome idea to work, teachers should allow students to turn in homework, term papers, etc... on recycled paper.
- save money where you can so it's cheaper for us
- Woot. Go green. It is about time. What a good place to start. School.
- Packets, like binders provided by teachers, are very beneficial.
- I think going green is always a great idea. And I'm not too impressed with furthering tech so students can play games on campus I think this is done way too much as it is and interferes with those of us that need the internet for doing school work. When students are downloading games or movies it slows everything down for the rest of us. And I see people doing this all the time at the drop in labs which is frustrating if you need a computer for doing school work at a time when people are playing games or looking at their Myspace page.
- I believe that small drop in computer labs are better because they are much quieter I also do not believe that COCC should invest in technology for recreational use because that is a big waste of money especially in these hard economic times it would also end up raising tuition which is already very high.
- A. From a maintenance standpoint it's better to keep "public" computers closer together so that you reduce the amount of energy bouncing back and forth with computer related problems. B. I think it is important to allow people to use the internet for what they want but be sure not to "invest" in technology that does not support the purpose of going to school. C. Invest in "green", the paybacks are worth it. D. Be careful here, you must keep in mind that not everyone has a computer and not everyone lives in Bend or Redmond. Students will still need some course materials in paper.
- while I am all for "going green"--- community colleges need to realize that they have many different types of students-- meaning not all students have or can afford a personal computer. so going paperless is a nice idea but-- not everyone can do all of their COCC stuff off campus if they don't have a computer. we need to have some things still available for those students in paper and not have them be treated as an inconvenience (by the instructors) either.
- I don't think the college has any obligation to provide recreational internet use to students. I have watched many of my classmates engage in non-educational internet use in class, even during lectures. Also, I have noted that there is a lot of paper that is wasted printing out labs etc. If labs are performed in groups, the group should have a single copy of the lab.
- for D make it so students can print it at home if they prefer to have paper course work.

- The student is already struggling. Having us print course materials costs us more money.
- (C) What do you consider "green" ? (too vague of question) Using PV panels and wind power will not result in sacrificing individual conveniences. As a user, I wouldn't know the difference.
- I like green products and I appreciate the fact that there are recycling bins available in the buildings, but with the economy in its current state I would postpone investing in Green technologies because I would not want to invest through my tuition. It is already hard enough to sacrifice income to attend class and coming up with more to support unnecessary green investment, which seems frivolous, is a bad idea. I feel that a good investment could be justified in improving technologies for BI labs which are highly sought after classes and would be a better idea also enhancing the quality of students education. CFL lightbulbs and other such things would not enhance the quality of education. After all, quality of education is going to more of an attraction to prospective students than expensive lightbulbs increasing the cost of tuition. Secondly, smaller raises than our professors indeed deserve would be upsetting since each instructor I have had is excellent at what they do and deserves good pay. As for publishing course materials online I think it would be nice to have a choice to opt for printing them in the bookstore for the same current cost if students prefer a paper copy.
- I can't stand when instructor ask students to print out class materials and bring them in.
- I believe they should be more green by having things submitted online
- Our environment is already in trouble if COCC can contribute to less waste of natural resources then I am all for it.

## Q75: Final Comments

(18) Any final Technology related comments, suggestions or concerns?

- Thank you for caring enough to make this! I really enjoy the current setup - Thanks.
- Nope I think you are headed in the right direction and hope this survey gets some more clarity on what your trying to provide for the College students.Thank you
- Computer labs should be used only for homework, not for screwing around on the internet and occupying seats when others need to use the computers for legitimate reasons. Computer lab attendants should tell people who insist on talking, especially on their cell phones should be asked to leave.
- It would be really nice to go into a computer lab and feel like the lab assistance are there to be of some service, within reason. Isn't this a paid position?
- There should be a placement test for tech classes, just like there is for English and Math. It is not fair for a whole intermediate computer class to be put on hold while the instructor has to help certain people with basic computer skills so they can follow along with the in class instruction.
- Nope!
- More computers in the pioneer lab would be nice.
- I enjoy the experience of having the access on and off campus for online help and information.
- It would really be useful to place a drop-in-computer lab in Madras. There are many of us coming from Madras and Warm Springs, and are having trouble with finances and time in keeping up with our work here at school. Traveling to Bend and Redmond everyday is struggling at this time and it will get worse. Please consider establishing a lab in Madras.
- I am grateful that the labs and available computers work as well as they do.
- Blackboard isn't too bad, but if you're still using the Thompson learning software for the math classes, I've had nothing but horrible luck with it.
- N/a
- Lock Down Browser is terrible!
- Accessing my documents folder should be easier to do from home, without so many steps.
- I think it totally sucks that Blackboard backpack doesn't work on Vista 64-bit and I think it needs to be fixed.
- None
- The only thing I really would like to see.... being able to access certain software on personal computers at home even if it requires students to log in to a different account.
- The load times when one logs in via a campus computer are excessively long. I don't know if it's because the roaming profiles are that large or because the user accounts are nested too far deeply in Active Directory, but the speed has to be worked on.
- You should really figure out a way to get most teachers to use blackboard. It is very helpful and a great way to stay up to date with requirements of each class. Also make it easier to use different emails and such. I hate our email here and it took me a long time to figure out how to have them forwarded to my regular email.  
Thank you

- Respondus Lockdown Browser sucks. It hogs the computer resources so you can barely get your test done on short tests. It breaks very easily and is picky. Furthermore, if a student really wanted to cheat, they could still get around it, so its not fair to punish everyone else by making them use this crap when a cheater is still going to cheat. I'm not against the concept of LDB but there has got to be a better program out there.
- The computers in CIS computer classes should be in better condition, I have experienced not working during a test, and several of others experienced it in my class.
- No.
- I would REALLY enjoy having more classes available online. Online coursers are much more convenient for me when I work. It gives me more hours to work in the necessary course work.
- It is easier for me to get emails and to go thru Black Board
- Trying to go "green" would be a good idea. Adding more classes to blackboard would be awesome! I like to know my grades right away and I like having access to assignments as soon as possible because I do not like to procrastinate. I am a mom, wife and student and getting my assignments done sooner than later gives me back time that I can spend with my family. Those of us who are taking some sort of health related major spend our time in and around ochoco so having a drop in lab up that way would be wonderful! then we wouldn't have to loose our parking spots that take forever to find sometimes ;) I think the nursing department as a whole could use more technology and equipment. St. Charles Hospital is a pioneer in the field of advanced technology resources for both patient and employee. Supplying the college with some of these resources would allow students to better prepare for what they will find once "out in the real world" (or clinicals).
- Having more computer classes available would be a big help. I have had trouble getting into some of the classes I need, such as CIS 120, 140, and few others that are only offered once a year such as the AutoCAD courses.
- MORE ONLINE COURSES!!!!!!!!!!!!!!!!!!!!!! I am finding it increasingly harder to make a work schedule and school schedule fit.
- printing from personal computers would be a greaT HELP
- more online classes please i need software and other computer classes online please
- Faster response to the network failing
- The CIS class I am enrolled in has been an awful experience. I would like more instruction, hands-on material in class rather than a recorded lecture with no time to actually learn how to learn the material needed to know to pass the class. There is a huge disconnect with the instructors and the students and an opportunity to learn and be instructed. The computer lab is always full so there is no opportunity to learn there either.
- I feel that overall, COCC does a good job informing students and maintaining an easily useable computer network.
- I wish there could be more classes online, easier for us that live in the boonies like La Pine.
- none, overall very happy with my experiences.
- Need to find a way to allow vista to become more compatible with xp since i cannot afford the disc for office works allowing me to send papers to my instructors and open certain files on blackboard without more steps than necessary.
- nothing right now
- bookstore is way more expensive than staples for electronic devices
- Overall I think COCC does a good job for its students. Thanks for the chance to give input.
- Ensure adequate CAD software in computer lab terminals on Redmond Campus.
- No.
- I will be glad when the Lib computer lab updates the monitors to widescreen. It is difficult to do VBA on the tiny monitors.  
Other than that I think COCC does an outstanding job in the technology field. You are all hard workers and I appreciate you very much.
- NA
- None but it sucks that we have to pay for printing
- Thanks for putting up this survey.
- especially...go green!
- The computers here at COCC are much better than the ones I used at CCC (chemeketa Community College)
- Recording studio!! Digital music composition. There are no public colleges in Oregon that offer a degree in this. If we can put photoshop in the CIS department, then we can do the same for digital music classes.
- nope
- Thanks COCC
- Some lab-attendants can be too grumpy. Give them free coffee or candy to prevent this.
- Keep up the move to electronic methods for old paper techniques. More and more people are making the move to computers and high speed internet at home and we are nearing the age of the 4g network, with these advancements we will be in less need of paper which will help keep us green. That being said however,

I suggest that we keep some paper copies around for those who cannot afford a home computer. it is only fair.

- I am really impressed with COCC's technology level.
- make it possible to print from personal computers while on campus.
- Everything here is fairly high end. Maybe think about Smart Boards for classrooms. Useful technology but I'm sure expensive. Larger wireless areas.
- that was a pretty thorough survey...
- Not that i can think of except that this survey should help especially with finding a way of connecting all password related services
- no
- : ]
- I am satisfied with the technology knowledge I have gained during my experience as a college student. The learning opportunities are available often, whether you just want to be better informed, or if you are planning on getting a degree in that field.
- just wanted to revisist this....more reliable wireless connections!!!!
- There's definitely a need for more computers. The lab I'm working in right now, is packed and stuffy but I think more drop-in labs in buildings other than the library and pioneer would be more useful and convenient for students.
- No, thank you.
- COCC should encourage growth in a stronger gaming community and perhaps host LAN parties/events.
- Technology Teachers at Cocc are awesome!
- I think you are doing a great job thus far ... the computer labs can be a little loud sometimes which makes it hard to do serious work on the computers ...
- Blackboard stinks!
- No. I am really happy with COCC.
- I believe that placing (smaller/more/longer hours) computer labs on campus...will help
- Good job COCC!
- a better way of teaching cis 120. I am not happy with my instructor..
- Just that I think it would be better if there was increased storage available in "my documents"
- the staff (kempfer) offers nothing
- Nope. I use my computer often for school related work and have been really happy with the technologies afforded to me here at COCC
- I think the campus should look for every possible way to be more environmentally sustainable to set a standard for students to try and emulate.
- Computer labs need to emphasize importance of quiet work spaces like a library.
- I had a class where the instructor came off as impatient and irritated in his replies to questions. I stopped e-mailing him, and stopped asking him questions altogether. Tone and attitude can be misunderstood in written messages.
- is there a way to provide vista to those of us with xp, or is it something we should take care of ourselves. maybe just tell new students to get a pc with vista.?????
- I NEED THE INSTRUCTOR TO SLOW DOWN AND PHYSICALLY DRAW THE OBJECTS WITH ME OR AS A GROUP. IF I KNEW ALL I HAD TO DO FOR THIS COURSE WAS READ THE BOOK AND WATCH THE INSTRUCTOR DRAW OBJECTS THEN BE CRITICIZED BY THE INSTRUCTOR AND ACCUSED OF NOT READING THE MATERIAL AFTER ASKING A QUESTION, I NEVER WOULD HAVE PAID FOR THIS COURSE AND WOULD HAVE SEEKED EDUCATION ELSEWHERE WHICH IS WHAT IM PROCEEDING TO DO NOW. SO THANKS! AUTO CAD?? WHEN DID THAT HAPPEN?
- There should be a computer lab in every building.
- None.
- PLEASE block game websites so the wireless internet is faster!!
- Microsoft, Dell, HP, and other companys could donate for free or small payment(s) laptops to displaced workers returning to school
- No Comments
- NA
- Overall, the technology related issues we have been discussing have been very beneficial for me.
- More computer labs! I hate having to walk clear across campus.
- I have found in general that the technology provided and access to technology is more than adequate, with a few minor exceptions (use of old camera and beta tapes in speech class). I had few glitches with test taking on blackboard last year but for the most part that system has worked well, and problems with technology or lack of technology has not hindered my studies an any way.
- The Library needs to be open longer on weekends!! PLEASE!!!!
- I really like online classes and appreciate the online orientation and the information it's provided. It has helped me very much.

- fix the wi-fi! the network can be leggy sometimes, even on cocc workstations.
- nope
- It would really be helpful if we had smaller computer labs in our other buildings, It would also make printing homework easier then having to walk back and forth between buildings.
- I feel that the future of education is through technology. textbooks cost too much and space is limited-- computers are faster and more efficient than old methods and should be used as much as possible.
- The requirement of a required computer class (cis 120) or a computer literacy test is an absurd requirement IF the student in question has proof they are computer literate. le A+ certificate
- Not at this time.
- nope
- no
- Free Snacks
- LIB 127 has been the most usefull technology class I have.
- Your efforts to understand the needs of current students are appreciated.
- I think COCC is doing a good job in their technology field and it only needs minor adjustments that come with advancements in the technology world.
- Reduce paper usage, solar power and panels to power computers labs. I would be willing to pay more for this technology.
- thanks for keeping this campus State-Of-The-Art. Feedback like this should help make this entire process better.Thank you, Dan Walker 820082961
- N/A
- cocc does a pretty good job maintaining the labs...
- COCC Is a great place to learn!
- Take away that stupid \$10,000 gaming system in the ASCOCC office in Grandview. I can't believe that our school allowed ASCOCC to spend that much money so that they can watch news when they should be serving students and so that a few game freaks can get their fix on campus instead of socializing with real humans or doing homework.
- keep up the good work
- i think there should be more classes with vista in mind since all new computerscome equiped with this format
- WE NEED MORE DOCUMENT STORAGE
- Thanks for the survey
- The biggest help for students, I believe, would be to somehow allow student's personal laptops to be able to use COCC printers directly
- I am glad that I live in a day and age that embraces technology. It makes homework, recreational browsing and everything else so simple.
- NA
- Less paper.
- NO i think we covered everything i can think of at the moment
- it would be nice to be able to access the documents in the my documents folder from home so that presentations can be sent directly to the system rather than having to email them as an attachment which often has an error.
- Thank you for providing an oppportunity for the students to be heard.
- I love Technology
- Just make accessing my documents from home easier- i followed the directions and it did not work!
- When students have to rely on computers to complete their coursework, the computer network should not go down or be slow. I know it takes work to keep the network running correctly, but that's what we're paying for. One bad grade because of a computer problem can damage an entire transcript.
- passwords condensed would be great...and increased blackboard use by everyone
- More business classes offered on line. More classes on line period.
- fortunaltely for me technology has become a part of my daily life. yes, i can live without it but it would make things more difficult
- Remind students who take writing classes to buy a portable "thumb" drive as it provides easy transportability of important course work.
- A small computer lab/station open until 8:00 pm in the BEC buidling would be most helpful and effective.
- with cis major, I have found the current resourses available very helpful.
- No Remarks
- The drink table outside the library lab is rather dehumanizing. Which is interesting, because I would never eat or drink in there anyway.
- I think the new service that has been provided this 08-09 school year has some bugs in it, but Im convienced the techs will get them worked out. I have already commented on this problem.

- my CIS 120 class used a text book that the lab assistants were not familiar with, so when i needed additional instruction i was unable to get it, the assignments that the instructor gave were brand new to the assistants and they were very limited in the help they were able to offer because of it
- The AutoCAD lab is excellent!
- Try to keep up to date on conventional anti-malware. A few computers I've used at the library were moderately to severely infected with all kinds of spyware which is quite annoying because of the pop ups. A lot of the student body doesn't know the dangers of reckless browsing or downloading which gets the machines so easily infected unfortunately.
- not that i can think of.
- None
- the tech teachers are so great for all there help on getting us all computer aware. I think CIS should be one of the first classes all students take. once you know your way around the cocc web site and how to preform in P.P and word and Excel school is so much easier.
- Tell the people who work in the library it is thier responsibility to monitor use. Stop the porn surfing.
- smaller classes and more lab stations in redmend
- None at this time.
- Black board should be used in all courses.
- the tehnology program is a great one dennis simension is a great instructor i would recommend this program to any one he does a good job.
- The lab in the OSU building is the nicest one on campus.
- Keep COCC technology ahead of the curve!
- If the computer labs could stay open later, especially on Sundays and during exams, it would be really helpful to all students.
- N/A
- Simply that there should be many more classes available online. There are many required classes that are not available online and many students aren't able to ever make it to campus to take what is required.
- more computer accessable
- nope
- Is there a fax machine on campus? If so, where is it and is it free?
- Get different teachers for CIS 120 at the Redmond Campus, that have more patience with people that computers are fairly new to.
- Blackboard is an excellent online tool but I often have problems with posting on it
- GO GREEN.
- There should at least be one (1) computer in each building on campus that can be accessed to email files via thumb drives, and a way to print things. I have found myself in situations where because of my class being cancelled, I've had to run down to the library to send an assignment that was due at the beginning of class.
- I would like to see more classes available online so they don't interfere with my job.
- I really haven't had any major issues with the technology at COCC. Keep up the good work!!
- I am overall extremely satisfied with my experiences.
- No.
- no
- textbooks are a serious burden and the school should be competing for those dollars.
- no
- The best technology experience I've had at COCC is the CIS120 class taught by Lew Cousineau. A great recommendation for any student struggling with the technology aspect of school these days.

I'm extremely pleased with my COCC experience- as a returning student pursuing Nursing 17 years after my BA. My last comment is please, please expand this program- I will get everyone I know to vote yes on the bond.

- I liked my online class very much!
- COCC internet is good, computers are a little spread out throughout campus. Having to pay to print is a major inconvenience.
- I <3 Technology!!!
- Nope.
- any new tehnoolgy is learning for all of us and i like that.
- I like the services you offer and enjoy going comming to class here.
- Sean Palagyi and his department have been a great help and experience.
- No...
- Please continue offering courses on newer releases of software.
- I wish technology could help to build more parking spots! That is the only gripe with COCC that I have. Other than that the technology at the school is top notch and anyone who complains needs to attend a school in

Southern California where the school really doesn't care about the student and their technology needs. Good job COCC, you are why I came back to Oregon!

- nope.
- Thank you for the opportunity to offer suggestions. I appreciate the fact that you extend us the courtesy to offer our comments and opinions.
- Extend the Medical Imaging field at Cocc, that way we dont have to travel for our degree.
- not at this time
- I think the printers should be setup to print front and back to save paper. That would cut our paper usage by almost half for most users.
- Make the online semester course schedual on the same page as the registration page.
- Thank you for the technology that you do offer it has made the world of difference in my college experience.
- I think that COCC is doing awesome! Keep it up!