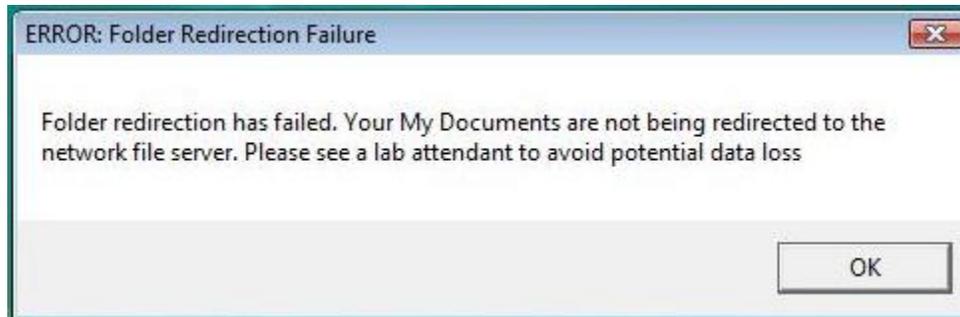


ERROR: Folder Redirection Failure

What does this mean and What to do



There are 2 possibilities that could be causing the problem:

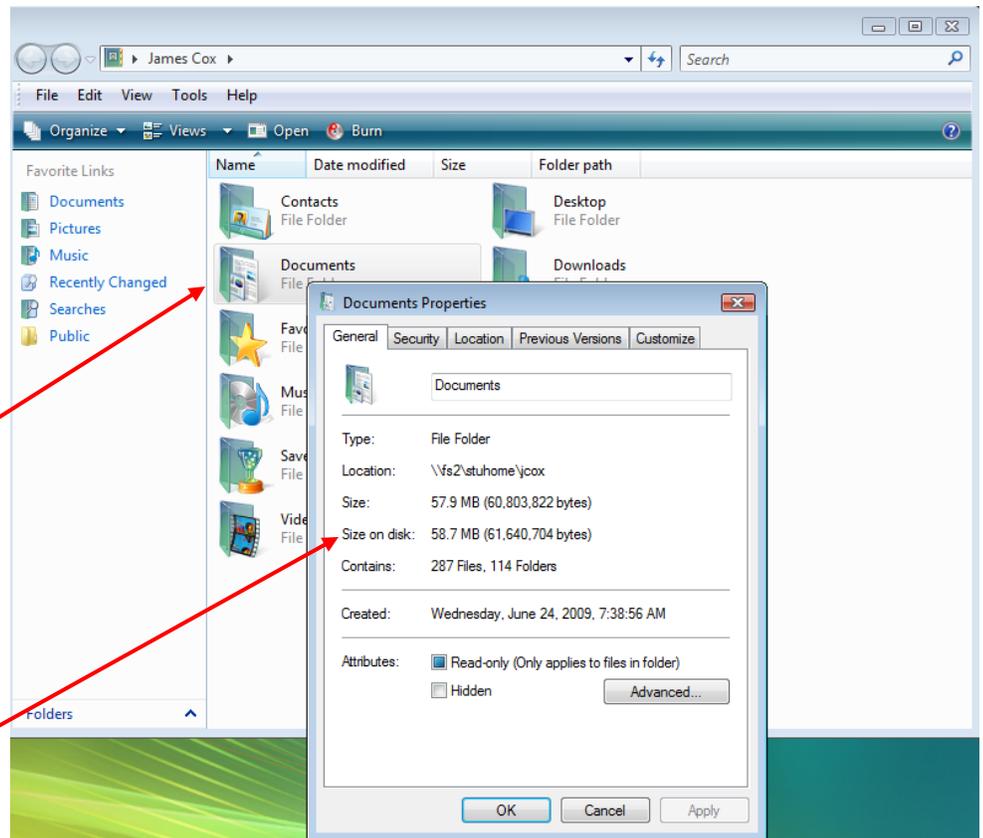
1. Your Documents Folder Is Over the Limit (see back for more info)
 - a. **TO FIX**
 - b. Using Internet Explorer in the address bar type
 - i. <\\fs2\stuhome\username>
 - ii. You can now see your network account and have access to start deleting and/or moving files to USB drive.
 - iii. Don't forget to check all sub folders
 - iv. Don't forget to empty your recycle bin on your desktop
2. Your Network Account for some reason or another is not set up
 - a. You will know if this is the problem if you go to <\\fs2\stuhome\username> and another error message pops up stating that you do not have permission and to contact your network administrator.
 - b. **TO FIX**
 - c. Have a lab attendant help you email your name and COCC ID Number to the Lab Coordinator who can make sure this is fixed for you.

What is the limit?

- 200MB of Space

How can I check my available space?

- On the desktop double click your name
- Right mouse click on your "Documents" folder
- Click on *Properties* and then the *General* tab
- Size will tell you how much space you have used



Warning Message

- You will receive a warning via COCC email when you have reached 190MB of space, since the limit is set to 200MB you will need to start deleting or moving files.

How To Delete Files When You Have Gone Over The Limit

- If you go over 200MB you will no longer be able to save files to your "Documents" folder on the COCC network.
- Your default save location is now to the computer's c:\documents folder.
 - *Files saved to the c:\documents folder will be lost when the computer is rebooted and there is no way to retrieve them.*
- Open Internet Explorer and type [\\fs2\stuhome\username](http://fs2\stuhome\username) in the address bar.
 - *This is the only way to see your network documents folder now.*
- You must move files to a flash drive, CD, email or use our web page and sign up for free storage on the internet before you can start saving again.
- Don't forget to empty your desktop Recycle Bin too.