

GRADUATE SURVEY CENTRAL OREGON COMMUNITY COLLEGE 2005-06 to 2009-10

The Graduate Survey is administered every spring to all students completing a certificate or degree during the given academic year (fall term through the following summer term). The survey is disseminated at the June graduation ceremony and mailed to graduates not participating in the ceremony.

Major survey revisions implemented in 2008-09.

For historical questions and measures, contact the Institutional Research office IR@cocc.edu

	2005-06	2006-07	2007-08	2008-09	2009-10
Total Number of Respondents:	190	169	197	195	251
Total Number of Graduates (unduplicated):	490	476	454	485	610
Rate of Survey Completion:	39%	36%	43%	40%	41%

Most popular response

1. What was your primary reason/goal for attending COCC?	2005-06 N=189	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=250
Complete a certificate program	17.5%	14.8%	16.8%	25.1%	22.8%
Obtain an associate degree	40.7%	40.8%	39.6%	47.2%	47.2%
Take courses necessary for transferring to a 4-year college or university	23.8%	28.4%	27.4%	26.2%	26.8%
Obtain or update job-related skills	2.1%	3.6%	1.0%	1.5%	2.4%
Take a few courses for self improvement/personal enjoyment	0.0%	0.6%	1.0%	0.0%	0.8%
TOTAL	84%	88%	86%	100%	100%

2. To what extent did you achieve your goal or obtain what you wanted from COCC?	2005-06 N=189	2006-07 N=168	2007-08 N=196	2008-09 N=194	2009-10 N=251
Very much so	91.5%	85.7%	89.8%	93.3%	91.6%
Somewhat	6.8%	12.5%	7.7%	6.7%	8.0%
Not at all	1.6%	1.8%	2.5%	0.0%	0.4%
TOTAL	100%	100%	100%	100%	100%

* Question changed in 2008-09, previous responses summarized from a similar question

3. Why did you choose to attend COCC rather than another college or university?	2005-06	2006-07	2007-08	2008-09 N=195	2009-10 N=251
Specific degree or training program available at COCC				26.8%	21.9%
Lower cost at COCC				38.1%	38.6%
Higher quality of instruction at COCC				6.2%	9.2%
Location of COCC close to home				73.2%	74.5%
Enrollment restrictions at other colleges and universities				2.1%	0.8%
* Partnership with OSU-Cascades					0.8%
* Location of COCC in Central Oregon				0.1%	2.0%
Other				16.9%	3.2%

*Pulled from the "Other" category

Most popular response

Educational Plan

4.	What is your educational plan for the coming year?	2005-06 N=185	2006-07 N=165	2007-08 N=193	2008-09 N=191	2009-10 N=246
	To attend school/training full-time	47.5%	52.1%	43.1%	44.5%	43.9%
	To attend school/training part-time				14.7%	15.9%
	To not attend school, but with plans to attend in the future				21.5%	18.7%
	To not attend school, educational goal attained				19.4%	21.5%
	TOTAL				100%	100%

*Question changed in 2008-09, previous responses did not delineate between full-time/part-time

If planning to attend school, please provide the following information:

4a.	Name of the School	2005-06	2006-07	2007-08	2008-09 N=195	2009-10 N=251
	Percentage Providing Information				51.8%	61.4%
	<i>Among Students Providing Information:</i>					
	OSU-Cascades				26.7%	27.9%
	COCC				23.8%	26.0%
	University of Oregon				15.8%	4.5%
	Oregon State University				9.9%	12.3%
	Linfield College					7.1%
	Portland State University					5.2%
	Other*				23.8%	17.0%
	TOTAL				100.0%	100.0%

* Schools with five or less responses are counted under other

Employment

5.	What is your current employment status?	2005-06 N=189	2006-07 N=168	2007-08 N=196	2008-09 N=184	2009-10 N=241
	Employed full-time	36.8%	41.2%	44.2%	32.1%	29.5%
	Employed part-time				34.8%	30.7%
	Full-time military service				0.5%	0.0%
	Temporarily laid off (expect to be called back within 6 months)				0.0%	1.7%
	Unemployed, but actively seeking employment				24.5%	29.5%
	Not in labor force, not seeking employment				8.2%	8.7%
	TOTAL				100%	100%

* Question changed in 2008-09, previous responses summarized from a similar question (any type of employment combined)

If employed, please answer the following TWO questions:

5a.	Were you employed in your present job when you began taking classes at COCC?	2005-06	2006-07	2007-08	2008-09 N=150	2009-10 N=197
	Yes				50.7%	52.3%
	No				49.3%	47.7%

5b.	Does your job related to your COCC field of study?	2005-06	2006-07	2007-08	2008-09 N=147	2009-10 N=180
	Yes, directly or closely related				37.4%	51.7%
	No, only remotely or not related at all				62.6%	48.3%

College Services/Programs

6. What is your level of satisfaction with each of the following COCC services and/or programs?

Academic

6a.	Testing/grading system	2005-06	2006-07	2007-08	2008-09	2009-10
		N=190	N=169	N=197	N=195	N=251
	Percentage Rating the Service	92.1%	92.3%	94.4%	95.9%	98.0%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	28.6%	24.4%	34.9%	30.5%	41.9%
	Satisfied	57.1%	60.3%	52.2%	56.7%	47.6%
	Neutral	12.6%	12.8%	11.3%	10.2%	8.5%
	Dissatisfied	1.1%	2.6%	1.6%	1.6%	1.2%
	Very Dissatisfied	0.6%	0.0%	0.0%	1.1%	0.8%
	TOTAL	100%	100%	100%	100%	100%

6b.	Variety of courses offered at COCC	2005-06	2006-07	2007-08	2008-09	2009-10
		N=190	N=169	N=197	N=195	N=251
	Percentage Rating the Service	91.6%	94.1%	95.9%	96.4%	98.4%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	31.0%	31.4%	32.8%	37.2%	41.7%
	Satisfied	49.4%	49.7%	45.5%	44.7%	39.3%
	Neutral	11.5%	14.5%	17.5%	11.7%	13.8%
	Dissatisfied	6.9%	3.8%	2.6%	5.3%	4.5%
	Very Dissatisfied	1.1%	0.6%	1.6%	1.1%	0.8%
	TOTAL	100%	100%	100%	100%	100%

6c.	Class size	2005-06	2006-07	2007-08	2008-09	2009-10
		N=190	N=169	N=197	N=195	N=251
	Percentage Rating the Service	91.6%	93.5%	95.4%	96.4%	97.2%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	47.1%	48.1%	55.3%	48.4%	43.9%
	Satisfied	40.8%	44.9%	39.4%	40.4%	35.7%
	Neutral	9.2%	5.7%	4.3%	8.5%	14.3%
	Dissatisfied	2.3%	1.3%	0.5%	1.6%	5.7%
	Very Dissatisfied	0.6%	0.0%	0.5%	1.1%	0.4%
	TOTAL	100%	100%	100%	100%	100%

6d.	Availability of the courses you want at times you can take them	2005-06	2006-07	2007-08	2008-09	2009-10
		N=190	N=169	N=197	N=195	N=251
	Percentage Rating the Service	91.1%	94.1%	95.9%	94.4%	98.0%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	22.5%	22.0%	27.5%	21.2%	22.0%
	Satisfied	39.9%	45.3%	42.3%	32.1%	32.1%
	Neutral	23.1%	17.6%	18.0%	28.3%	26.0%
	Dissatisfied	11.0%	11.3%	9.5%	14.7%	16.3%
	Very Dissatisfied	3.5%	3.8%	2.6%	3.8%	3.7%
	TOTAL	100%	100%	100%	100%	100%

College Services/Programs

6. What is your level of satisfaction with each of the following COCC services and/or programs?

Academic

6e.	Value of the information provided by your academic advisor	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	90.5%	90.5%	93.9%	93.3%	97.2%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	44.2%	48.4%	48.1%	43.4%	48.4%
	Satisfied	31.4%	34.6%	33.5%	26.9%	31.1%
	Neutral	15.1%	9.8%	12.4%	22.0%	14.3%
	Dissatisfied	5.8%	4.6%	3.2%	5.5%	3.7%
	Very Dissatisfied	3.5%	2.6%	2.7%	2.2%	2.5%
	TOTAL	100%	100%	100%	100%	100%

6f.	COCC Tutoring & Testing Services	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	69.5%	64.5%	69.5%	75.9%	83.3%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	41.7%	37.6%	39.4%	37.8%	36.4%
	Satisfied	34.8%	39.4%	37.2%	40.5%	35.4%
	Neutral	21.2%	21.1%	16.8%	18.2%	26.3%
	Dissatisfied	2.3%	1.8%	4.4%	1.4%	1.9%
	Very Dissatisfied	0.0%	0.0%	2.2%	2.0%	0.0%
	TOTAL	100%	100%	100%	100%	100%

6g.	Preparation you received for your chosen occupation	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	83.2%	89.3%	89.8%	89.7%	93.2%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	37.3%	39.1%	48.0%	41.1%	41.5%
	Satisfied	41.1%	41.1%	40.1%	38.9%	37.6%
	Neutral	18.4%	15.9%	9.6%	18.3%	19.2%
	Dissatisfied	3.2%	3.3%	1.1%	0.6%	1.3%
	Very Dissatisfied	0.0%	0.7%	1.1%	1.1%	0.4%
	TOTAL	100%	100%	100%	100%	100%

6h.	Course-related work opportunities (cooperative work experience, practicum, clinical)	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	76.3%	77.5%	82.2%	79.5%	84.5%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	32.4%	32.8%	40.1%	32.3%	32.5%
	Satisfied	39.3%	39.7%	38.3%	24.5%	34.9%
	Neutral	20.7%	22.9%	17.3%	31.0%	27.8%
	Dissatisfied	7.6%	3.8%	3.7%	8.4%	4.2%
	Very Dissatisfied	0.0%	0.8%	0.6%	3.9%	0.5%
	TOTAL	100%	100%	100%	100%	100%

College Services/Programs

6. What is your level of satisfaction with each of the following COCC services and/or programs?

Academic

6i.	Preparation you received to transfer to another college	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	73.7%	71.0%	74.6%	69.2%	78.5%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	35.7%	35.0%	41.5%	40.0%	38.6%
	Satisfied	43.6%	40.0%	35.4%	34.8%	37.6%
	Neutral	14.3%	20.8%	21.1%	19.3%	19.3%
	Dissatisfied	3.6%	1.7%	2.0%	3.0%	2.5%
	Very Dissatisfied	2.9%	2.5%	0.0%	3.0%	2.0%
	TOTAL	100%	100%	100%	100%	100%

Student and Academic Support Services

6j.	General admissions/entry procedures	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	90.5%	93.5%	95.4%	93.8%	98.8%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	40.7%	34.2%	48.9%	41.0%	41.9%
	Satisfied	42.4%	51.9%	39.9%	42.1%	45.6%
	Neutral	9.9%	11.4%	8.5%	13.1%	10.5%
	Dissatisfied	4.7%	2.5%	1.6%	3.3%	1.6%
	Very Dissatisfied	2.3%	0.0%	1.1%	0.5%	0.4%
	TOTAL	100%	100%	100%	100%	100%

6k.	Accuracy of college information you received in Enrollment Services	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	91.6%	94.1%	94.4%	94.4%	96.8%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	37.4%	30.2%	41.4%	39.7%	42.8%
	Satisfied	46.6%	54.1%	44.6%	42.9%	41.6%
	Neutral	10.9%	12.6%	11.3%	12.0%	11.5%
	Dissatisfied	4.0%	1.9%	2.2%	4.3%	3.7%
	Very Dissatisfied	1.1%	1.3%	0.5%	1.1%	0.4%
	TOTAL	100%	100%	100%	100%	100%

6l.	Registration procedures	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	91.6%	93.5%	95.4%	94.9%	97.6%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	40.2%	33.5%	44.7%	38.9%	43.7%
	Satisfied	46.0%	57.0%	46.3%	45.9%	39.6%
	Neutral	7.5%	8.9%	6.9%	9.2%	9.8%
	Dissatisfied	3.4%	0.6%	2.1%	4.9%	6.5%
	Very Dissatisfied	2.9%	0.0%	0.0%	1.1%	0.4%
	TOTAL	100%	100%	100%	100%	100%

College Services/Programs

6. What is your level of satisfaction with each of the following COCC services and/or programs?

Student and Academic Support Services

6m.	Financial aid advising/services	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	73.2%	76.3%	84.8%	87.7%	87.6%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	38.8%	44.2%	43.1%	38.6%	43.2%
	Satisfied	44.6%	34.9%	35.9%	32.7%	32.3%
	Neutral	10.8%	14.0%	15.0%	20.5%	17.7%
	Dissatisfied	2.9%	6.2%	3.6%	7.0%	5.9%
	Very Dissatisfied	2.9%	0.8%	2.4%	1.2%	0.9%
	TOTAL	100%	100%	100%	100%	100%

6n.	Library services	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	90.0%	92.9%	91.9%	91.3%	94.4%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	50.9%	45.9%	48.1%	51.1%	57.0%
	Satisfied	40.4%	43.9%	44.2%	32.6%	30.8%
	Neutral	7.6%	9.6%	6.1%	15.2%	12.2%
	Dissatisfied	0.0%	0.6%	1.7%	0.6%	0.0%
	Very Dissatisfied	1.2%	0.0%	0.0%	0.6%	0.0%
	TOTAL	100%	100%	100%	100%	100%

6o.	Computer labs and services	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	88.4%	90.5%	91.4%	90.3%	94.0%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	50.0%	47.7%	42.2%	53.4%	55.5%
	Satisfied	43.5%	43.1%	45.6%	38.6%	33.5%
	Neutral	4.8%	7.8%	9.4%	6.3%	9.3%
	Dissatisfied	0.6%	0.7%	1.7%	1.1%	1.3%
	Very Dissatisfied	1.2%	0.7%	1.1%	0.6%	0.4%
	TOTAL	100%	100%	100%	100%	100%

6p.	Club sports and intramural programs	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	50.5%	53.8%	58.4%	55.9%	64.5%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	33.3%	26.4%	33.9%	23.9%	27.8%
	Satisfied	37.5%	45.1%	39.1%	27.5%	25.3%
	Neutral	24.0%	24.2%	23.5%	42.2%	45.1%
	Dissatisfied	4.2%	3.3%	0.9%	3.7%	1.2%
	Very Dissatisfied	1.0%	1.1%	2.6%	2.8%	0.6%
	TOTAL	100%	100%	100%	100%	100%

College Services/Programs

6. What is your level of satisfaction with each of the following COCC services and/or programs?

Student and Academic Support Services

6q.	Personal security/safety at this college	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	78.9%	80.5%	80.2%	90.3%	91.2%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	29.3%	28.7%	38.6%	41.5%	45.4%
	Satisfied	49.3%	50.7%	40.5%	39.2%	36.2%
	Neutral	16.7%	19.1%	17.1%	14.2%	15.7%
	Dissatisfied	2.7%	0.0%	1.9%	2.8%	2.6%
	Very Dissatisfied	2.0%	1.5%	1.9%	2.3%	0.0%
	TOTAL	100%	100%	100%	100%	100%

6r.	Personal counseling services (personal concerns/problems)	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	55.3%	59.8%	60.4%	64.6%	65.3%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	32.4%	31.7%	34.5%	38.1%	34.1%
	Satisfied	34.3%	44.6%	41.2%	35.7%	31.7%
	Neutral	29.5%	20.8%	21.0%	23.8%	32.9%
	Dissatisfied	2.9%	3.0%	2.5%	0.0%	0.6%
	Very Dissatisfied	1.0%	0.0%	0.8%	2.4%	0.6%
	TOTAL	100%	100%	100%	100%	100%

6s.	Career Counseling	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	62.1%	64.5%	68.5%	70.3%	73.3%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	22.0%	22.9%	33.3%	33.6%	35.3%
	Satisfied	45.8%	46.8%	36.3%	27.0%	28.3%
	Neutral	26.3%	26.6%	24.4%	31.4%	31.0%
	Dissatisfied	5.9%	2.8%	3.7%	5.8%	5.4%
	Very Dissatisfied	0.0%	0.9%	2.2%	2.2%	0.0%
	TOTAL	100%	100%	100%	100%	100%

6t.	Student government	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	53.7%	64.5%	66.0%	67.2%	72.1%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	20.6%	20.2%	22.3%	19.1%	22.7%
	Satisfied	32.4%	39.4%	37.7%	30.5%	24.3%
	Neutral	36.3%	36.7%	32.3%	36.6%	46.4%
	Dissatisfied	6.9%	2.8%	6.2%	10.7%	5.0%
	Very Dissatisfied	3.9%	0.9%	1.5%	3.1%	1.7%
	TOTAL	100%	100%	100%	100%	100%

College Services/Programs

6. What is your level of satisfaction with each of the following COCC services and/or programs?

Student and Academic Support Services

6u.	Student organizations and clubs	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service					67.7%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied					26.5%
	Satisfied					27.1%
	Neutral					45.3%
	Dissatisfied					0.6%
	Very Dissatisfied					0.6%
	TOTAL					100.0%

6v.	Cultural programs and activities	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	60.5%	63.9%	66.0%	66.7%	65.7%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	30.4%	22.2%	24.6%	24.6%	27.9%
	Satisfied	34.8%	46.3%	42.3%	33.8%	30.3%
	Neutral	33.0%	30.6%	30.0%	36.9%	40.0%
	Dissatisfied	1.7%	0.9%	2.3%	1.5%	1.2%
	Very Dissatisfied	0.0%	0.0%	0.8%	3.1%	0.6%
	TOTAL	100%	100%	100%	100%	100%

Facilities & Service

6w.	Classrooms	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	91.6%	95.3%	95.4%	96.4%	98.8%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	28.7%	23.0%	34.6%	29.8%	32.3%
	Satisfied	49.4%	53.4%	43.6%	43.6%	42.7%
	Neutral	14.9%	18.6%	17.0%	19.7%	19.8%
	Dissatisfied	4.6%	2.5%	4.8%	5.9%	4.8%
	Very Dissatisfied	2.3%	2.5%	0.0%	1.1%	0.4%
	TOTAL	100%	100%	100%	100%	100%

6x.	Laboratory facilities (science, art, etc.)	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	81.6%	81.1%	88.8%	90.8%	94.0%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	30.3%	29.9%	33.1%	35.6%	36.9%
	Satisfied	51.0%	57.7%	49.7%	44.1%	41.1%
	Neutral	14.2%	11.7%	12.0%	15.3%	16.1%
	Dissatisfied	3.2%	0.0%	4.6%	2.8%	4.7%
	Very Dissatisfied	1.3%	0.7%	0.6%	2.3%	1.3%
	TOTAL	100%	100%	100%	100%	100%

College Services/Programs

6. What is your level of satisfaction with each of the following COCC services and/or programs?

Facilities & Service

6y.	Library facilities	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	91.6%	94.1%	93.4%	92.3%	96.8%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	51.1%	45.3%	46.7%	51.7%	53.5%
	Satisfied	39.1%	45.9%	45.1%	38.9%	36.6%
	Neutral	8.0%	8.8%	6.5%	7.8%	9.5%
	Dissatisfied	0.6%	0.0%	1.1%	1.1%	0.4%
	Very Dissatisfied	1.1%	0.0%	0.5%	0.6%	0.0%
	TOTAL	100%	100%	100%	100%	100%

6z.	Sports facilities	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	62.1%	67.5%	73.1%	75.9%	79.7%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	31.4%	32.5%	34.7%	31.8%	39.5%
	Satisfied	50.0%	49.1%	43.8%	41.9%	37.0%
	Neutral	15.3%	14.9%	19.4%	22.3%	20.5%
	Dissatisfied	2.5%	2.6%	1.4%	2.7%	2.0%
	Very Dissatisfied	0.8%	0.9%	0.7%	1.4%	1.0%
	TOTAL	100%	100%	100%	100%	100%

6aa.	Study areas	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	82.6%	87.6%	87.3%	93.8%	94.0%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	32.5%	34.5%	39.0%	42.1%	44.1%
	Satisfied	47.8%	50.7%	43.6%	41.0%	40.7%
	Neutral	15.3%	11.5%	14.5%	11.5%	11.9%
	Dissatisfied	4.5%	2.7%	2.9%	3.3%	3.4%
	Very Dissatisfied	0.0%	0.7%	0.0%	2.2%	0.0%
	TOTAL	100%	100%	100%	100%	100%

6bb.	College bookstore	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	89.5%	94.7%	95.4%	94.9%	97.2%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	27.1%	27.5%	31.4%	37.3%	38.9%
	Satisfied	45.3%	46.3%	39.9%	38.4%	36.9%
	Neutral	16.5%	19.4%	17.6%	11.4%	15.6%
	Dissatisfied	3.5%	2.5%	7.4%	9.2%	4.9%
	Very Dissatisfied	7.6%	4.4%	3.7%	3.8%	3.7%
	TOTAL	100%	100%	100%	100%	100%

Most popular response

College Services/Programs

6. What is your level of satisfaction with each of the following COCC services and/or programs?

Facilities & Service

6cc.	Parking	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	90.5%	93.5%	96.4%	96.4%	97.2%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	15.1%	16.5%	15.8%	9.6%	10.2%
	Satisfied	30.2%	34.8%	26.8%	16.5%	17.2%
	Neutral	18.0%	21.5%	20.5%	17.0%	14.3%
	Dissatisfied	21.5%	15.8%	24.2%	33.5%	32.4%
	Very Dissatisfied	15.1%	11.4%	12.6%	23.4%	25.8%
	TOTAL	100%	100%	100%	100%	100%

6dd.	General condition and appearance of the buildings and grounds	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195	2009-10 N=251
	Percentage Rating the Service	91.1%	93.5%	94.9%	94.9%	98.0%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	29.5%	32.9%	32.1%	27.6%	35.4%
	Satisfied	46.8%	48.1%	46.0%	47.6%	39.4%
	Neutral	17.3%	15.2%	19.8%	20.5%	19.9%
	Dissatisfied	4.6%	1.9%	1.6%	3.8%	4.9%
	Very Dissatisfied	1.7%	1.9%	0.5%	0.5%	0.4%
	TOTAL	100%	100%	100%	100%	100%

Most popular response

Respondent Demographics

7.

Age	2005-06 N=185	2006-07 N=165	2007-08 N=196	2008-09 N=181	2009-10 N=243
Under 20	15.7%	18.7%	11.7%	13.8%	8.2%
21 to 25	34.6%	35.2%	30.6%	37.6%	32.9%
26 to 29	8.6%	12.1%	19.9%	13.8%	13.6%
30 to 39	18.4%	16.4%	19.4%	18.8%	21.8%
40 or over	22.7%	17.6%	18.4%	16.0%	23.5%
TOTAL	100%	100%	100%	100%	100%

8.

Ethnic/Racial Group	2005-06 N=184	2006-07 N=165	2007-08 N=194	2008-09 N=177	2009-10 N=241
American Indian or Alaska Native	3.3%	1.8%	3.1%	5.1%	1.7%
Asian	1.6%	1.2%	3.1%	0.0%	1.7%
Black or African American	0.5%	0.0%	0.0%	1.1%	0.4%
Hispanic/Latino	2.7%	4.8%	4.1%	5.1%	4.1%
Native Hawaiian or Other Pacific Islander				1.1%	0.4%
Caucasian or White	83.2%	89.7%	85.1%	88.7%	91.7%
TOTAL	91%	98%	95%	100%	100%

Note: The format for collecting Race/Ethnicity information changed in 2008-09

9.

Gender	2005-06 N=185	2006-07 N=163	2007-08 N=190	2008-09 N=180	2009-10 N=243
Male	31.9%	25.2%	29.5%	25.6%	28.4%
Female	68.1%	74.8%	70.5%	74.4%	71.6%
TOTAL	100%	100%	100%	100%	100%

Most popular response

Questions related to OSU-Cascades

10.	When you enrolled at COCC, did you know about the OSU-Cascades Campus?	2005-06	2006-07	2007-08	2008-09 N=181	2009-10 N=238
	Yes				70.7%	77.7%
	No				29.3%	22.3%
	TOTAL				100.0%	100.0%

11.	How knowledgeable are you regarding the options offered through the OSU-Cascades Campus?	2005-06	2006-07	2007-08	2008-09 N=181	2009-10 N=238
	Very				22.7%	23.9%
	Somewhat				48.1%	47.7%
	Not at all				29.2%	28.4%
	TOTAL				100.0%	100.0%

12.	During your time at COCC, have you taken any courses through the OSU-Cascades Campus?	2005-06	2006-07	2007-08	2008-09 N=181	2009-10 N=243
	Yes				8.3%	9.1%
	No				91.7%	90.9%
	TOTAL				100.0%	100.0%

Questions related to Fostering Diversity

13.	COCC provides a campus environment that fosters respect for differences.	2005-06	2006-07	2007-08	2008-09	2009-10 N=240
	Very much					41.3%
	Quite a bit					42.9%
	Some					14.5%
	Very little					1.3%
	TOTAL					100.0%

14.	COCC provided me with a meaningful opportunities to interact with those who are a different background than myself.	2005-06	2006-07	2007-08	2008-09	2009-10 N=238
	Very much					34.9%
	Quite a bit					33.2%
	Some					27.3%
	Very little					4.6%
	TOTAL					100.0%

15.	My experience at COCC game me the skills I need to competently live and work in a multicultural environment.	2005-06	2006-07	2007-08	2008-09	2009-10 N=240
	Very much					35.8%
	Quite a bit					33.3%
	Some					26.3%
	Very little					4.6%
	TOTAL					100.0%