

GRADUATE SURVEY CENTRAL OREGON COMMUNITY COLLEGE 2004-05 to 2008-09

The Graduate Survey is administered every spring to all students completing a certificate or degree during the given academic year (fall term through the following summer term). The survey is disseminated at the June graduation ceremony and mailed to graduates not participating in the ceremony.

Major survey revisions implemented in 2008-09.

For historical questions and measures, contact the Institutional Research office IR@cocc.edu

<i>Total Number of Respondents:</i>	216	190	169	197	195
<i>Total Number of Graduates</i>	523	563	554	520	522
<i>Rate of Survey Completion:</i>	41%	34%	31%	38%	37%

Most popular response

1.	What was your primary reason/goal for attending COCC?	2004-05 N=215	2005-06 N=189	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Complete a certificate program	13.5%	17.5%	14.8%	16.8%	25.1%
	Obtain an associate degree	43.7%	40.7%	40.8%	39.6%	47.2%
	Take courses necessary for transferring to a 4-year college or university	26.0%	23.8%	28.4%	27.4%	26.2%
	Obtain or update job-related skills	2.3%	2.1%	3.6%	1.0%	1.5%
	Take a few courses for self improvement/personal enjoyment	0.9%	0.0%	0.6%	1.0%	0.0%
	TOTAL	86%	84%	88%	86%	100%

2.	To what extent did you achieve your goal or obtain what you wanted from COCC?	2004-05 N=216	2005-06 N=189	2006-07 N=168	2007-08 N=196	2008-09 N=194
	Very much so	87.0%	91.5%	85.7%	89.8%	93.3%
	Somewhat	11.1%	6.8%	12.5%	7.7%	6.7%
	Not at all	1.4%	1.6%	1.8%	2.5%	0.0%
	TOTAL	100%	100%	100%	100%	100%

* Question changed in 2008-09, previous responses summarized from a similar question

3.	Why did you choose to attend COCC rather than another college or university?	2004-05	2005-06	2006-07	2007-08	2008-09 N=195
	Specific degree or training program available at COCC					26.8%
	Lower cost at COCC					38.1%
	Higher quality of instruction at COCC					6.2%
	Location of COCC close to home					73.2%
	Enrollment restrictions at other colleges and universities					2.1%
	Other					16.9%

Most popular response

Educational Plan

4.	What is your educational plan for the coming year?	2004-05 N=206	2005-06 N=185	2006-07 N=165	2007-08 N=193	2008-09 N=191
	To attend school/training full-time	45.2%	47.5%	52.1%	43.1%	44.5%
	To attend school/training part-time					14.7%
	To not attend school, but with plans to attend in the future					21.5%
	To not attend school, educational goal attained					19.4%
	TOTAL					100%

*Question changed in 2008-09, previous responses did not delineate between full-time/part-time

If planning to attend school, please provide the following information:

4a.	Name of the School	2004-05	2005-06	2006-07	2007-08	2008-09 N=195
	Percentage Providing Information					51.8%
	<i>Among Students Providing Information:</i>					
	OSU-Cascades					26.7%
	COCC					23.8%
	University of Oregon					15.8%
	Oregon State University					9.9%
	Other*					23.8%
	TOTAL					100.0%

* Schools with two or less responses are counted under other

Employment

5.	What is your current employment status?	2004-05 N=216	2005-06 N=189	2006-07 N=168	2007-08 N=196	2008-09 N=184
	Employed full-time	44.6%	36.8%	41.2%	44.2%	32.1%
	Employed part-time					34.8%
	Full-time military service					0.5%
	Temporarily laid off (expect to be called back within 6 months)					0.0%
	Unemployed, but actively seeking employment					24.5%
	Not in labor force, not seeking employment					8.2%
	TOTAL					100%

* Question changed in 2008-09, previous responses summarized from a similar question (any type of employment combined)

If employed, please answer the following TWO questions:

5a.	Were you employed in your present job when you began taking classes at COCC?	2004-05	2005-06	2006-07	2007-08	2008-09 N=150
	Yes					50.7%
	No					49.3%

5b.	Does your job related to your COCC field of study?	2004-05	2005-06	2006-07	2007-08	2008-09 N=147
	Yes, directly or closely related					37.4%
	No, only remotely or not related at all					62.6%

College Services/Programs

6. What is your level of satisfaction with each of the following COCC services and/or programs?

Academic

6a.	Testing/grading system	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	92.6%	92.1%	92.3%	94.4%	95.9%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	27.5%	28.6%	24.4%	34.9%	30.5%
	Satisfied	58.0%	57.1%	60.3%	52.2%	56.7%
	Neutral	9.0%	12.6%	12.8%	11.3%	10.2%
	Dissatisfied	3.0%	1.1%	2.6%	1.6%	1.6%
	Very Dissatisfied	2.5%	0.6%	0.0%	0.0%	1.1%
	TOTAL	100%	100%	100%	100%	100%

6b.	Variety of courses offered at COCC	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	90.7%	91.6%	94.1%	95.9%	96.4%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	25.5%	31.0%	31.4%	32.8%	37.2%
	Satisfied	43.4%	49.4%	49.7%	45.5%	44.7%
	Neutral	18.4%	11.5%	14.5%	17.5%	11.7%
	Dissatisfied	9.2%	6.9%	3.8%	2.6%	5.3%
	Very Dissatisfied	3.6%	1.1%	0.6%	1.6%	1.1%
	TOTAL	100%	100%	100%	100%	100%

6c.	Class size	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	90.7%	91.6%	93.5%	95.4%	96.4%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	40.8%	47.1%	48.1%	55.3%	48.4%
	Satisfied	41.8%	40.8%	44.9%	39.4%	40.4%
	Neutral	11.2%	9.2%	5.7%	4.3%	8.5%
	Dissatisfied	4.6%	2.3%	1.3%	0.5%	1.6%
	Very Dissatisfied	1.5%	0.6%	0.0%	0.5%	1.1%
	TOTAL	100%	100%	100%	100%	100%

6d.	Availability of the courses you want at times you can take them	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	86.1%	91.1%	94.1%	95.9%	94.4%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	14.5%	22.5%	22.0%	27.5%	21.2%
	Satisfied	38.7%	39.9%	45.3%	42.3%	32.1%
	Neutral	24.7%	23.1%	17.6%	18.0%	28.3%
	Dissatisfied	15.6%	11.0%	11.3%	9.5%	14.7%
	Very Dissatisfied	6.5%	3.5%	3.8%	2.6%	3.8%
	TOTAL	100%	100%	100%	100%	100%

College Services/Programs

6. What is your level of satisfaction with each of the following COCC services and/or programs?

Academic

6e.	Value of the information provided by your academic advisor	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	88.4%	90.5%	90.5%	93.9%	93.3%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	43.5%	44.2%	48.4%	48.1%	43.4%
	Satisfied	30.9%	31.4%	34.6%	33.5%	26.9%
	Neutral	14.1%	15.1%	9.8%	12.4%	22.0%
	Dissatisfied	6.3%	5.8%	4.6%	3.2%	5.5%
	Very Dissatisfied	5.2%	3.5%	2.6%	2.7%	2.2%
	TOTAL	100%	100%	100%	100%	100%

6f.	COCC Tutoring & Testing Services	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	69.9%	69.5%	64.5%	69.5%	75.9%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	33.1%	41.7%	37.6%	39.4%	37.8%
	Satisfied	38.4%	34.8%	39.4%	37.2%	40.5%
	Neutral	23.2%	21.2%	21.1%	16.8%	18.2%
	Dissatisfied	2.6%	2.3%	1.8%	4.4%	1.4%
	Very Dissatisfied	2.6%	0.0%	0.0%	2.2%	2.0%
	TOTAL	100%	100%	100%	100%	100%

6g.	Preparation you received for your chosen occupation	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	85.6%	83.2%	89.3%	89.8%	89.7%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	33.0%	37.3%	39.1%	48.0%	41.1%
	Satisfied	42.7%	41.1%	41.1%	40.1%	38.9%
	Neutral	17.8%	18.4%	15.9%	9.6%	18.3%
	Dissatisfied	4.9%	3.2%	3.3%	1.1%	0.6%
	Very Dissatisfied	1.6%	0.0%	0.7%	1.1%	1.1%
	TOTAL	100%	100%	100%	100%	100%

6h.	Course-related work opportunities (cooperative work experience, practicum, clinical)	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	74.1%	76.3%	77.5%	82.2%	79.5%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	32.5%	32.4%	32.8%	40.1%	32.3%
	Satisfied	38.1%	39.3%	39.7%	38.3%	24.5%
	Neutral	18.8%	20.7%	22.9%	17.3%	31.0%
	Dissatisfied	6.3%	7.6%	3.8%	3.7%	8.4%
	Very Dissatisfied	4.4%	0.0%	0.8%	0.6%	3.9%
	TOTAL	100%	100%	100%	100%	100%

College Services/Programs

6. What is your level of satisfaction with each of the following COCC services and/or programs?

Academic

6i.	Preparation you received to transfer to another college	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	71.3%	73.7%	71.0%	75.4%	68.5%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	32.5%	35.7%	35.0%	41.5%	40.0%
	Satisfied	44.2%	43.6%	40.0%	35.4%	34.8%
	Neutral	17.5%	14.3%	20.8%	21.1%	19.3%
	Dissatisfied	3.9%	3.6%	1.7%	2.0%	3.0%
	Very Dissatisfied	1.9%	2.9%	2.5%	0.0%	3.0%
	TOTAL	100%	100%	100%	100%	100%

Student and Academic Support Services

6j.	General admissions/entry procedures	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	86.6%	90.5%	93.5%	95.4%	93.8%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	23.5%	40.7%	34.2%	48.9%	41.0%
	Satisfied	55.6%	42.4%	51.9%	39.9%	42.1%
	Neutral	13.9%	9.9%	11.4%	8.5%	13.1%
	Dissatisfied	4.3%	4.7%	2.5%	1.6%	3.3%
	Very Dissatisfied	2.7%	2.3%	0.0%	1.1%	0.5%
	TOTAL	100%	100%	100%	100%	100%

6k.	Accuracy of college information you received in Enrollment Services	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	85.6%	91.6%	94.1%	94.4%	94.4%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	22.7%	37.4%	30.2%	41.4%	39.7%
	Satisfied	57.3%	46.6%	54.1%	44.6%	42.9%
	Neutral	14.6%	10.9%	12.6%	11.3%	12.0%
	Dissatisfied	2.7%	4.0%	1.9%	2.2%	4.3%
	Very Dissatisfied	2.7%	1.1%	1.3%	0.5%	1.1%
	TOTAL	100%	100%	100%	100%	100%

6l.	Registration procedures	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	85.2%	91.6%	93.5%	95.4%	94.9%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	23.9%	40.2%	33.5%	44.7%	38.9%
	Satisfied	52.2%	46.0%	57.0%	46.3%	45.9%
	Neutral	12.0%	7.5%	8.9%	6.9%	9.2%
	Dissatisfied	8.2%	3.4%	0.6%	2.1%	4.9%
	Very Dissatisfied	3.8%	2.9%	0.0%	0.0%	1.1%
	TOTAL	100%	100%	100%	100%	100%

College Services/Programs

6. What is your level of satisfaction with each of the following COCC services and/or programs?

Student and Academic Support Services

6m.	Financial aid advising/services	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	69.9%	73.2%	69.9%	84.8%	87.7%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	29.8%	38.8%	44.2%	43.1%	38.6%
	Satisfied	43.0%	44.6%	34.9%	35.9%	32.7%
	Neutral	17.2%	10.8%	14.0%	15.0%	20.5%
	Dissatisfied	5.3%	2.9%	6.2%	3.6%	7.0%
	Very Dissatisfied	4.6%	2.9%	0.8%	2.4%	1.2%
	TOTAL	100%	100%	100%	100%	100%

6n.	Library services	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	81.9%	90.0%	92.9%	91.9%	91.3%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	44.6%	50.9%	45.9%	48.1%	51.1%
	Satisfied	48.6%	40.4%	43.9%	44.2%	32.6%
	Neutral	4.5%	7.6%	9.6%	6.1%	15.2%
	Dissatisfied	1.1%	0.0%	0.6%	1.7%	0.6%
	Very Dissatisfied	1.1%	1.2%	0.0%	0.0%	0.6%
	TOTAL	100%	100%	100%	100%	100%

6o.	Computer labs and services	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	78.7%	88.4%	90.5%	91.4%	90.3%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	46.5%	50.0%	47.7%	42.2%	53.4%
	Satisfied	45.3%	43.5%	43.1%	45.6%	38.6%
	Neutral	5.9%	4.8%	7.8%	9.4%	6.3%
	Dissatisfied	1.2%	0.6%	0.7%	1.7%	1.1%
	Very Dissatisfied	1.2%	1.2%	0.7%	1.1%	0.6%
	TOTAL	100%	100%	100%	100%	100%

6p.	Club sports and intramural programs	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	49.5%	50.5%	53.8%	58.4%	55.9%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	33.6%	33.3%	26.4%	33.9%	23.9%
	Satisfied	38.3%	37.5%	45.1%	39.1%	27.5%
	Neutral	23.4%	24.0%	24.2%	23.5%	42.2%
	Dissatisfied	1.9%	4.2%	3.3%	0.9%	3.7%
	Very Dissatisfied	2.8%	1.0%	1.1%	2.6%	2.8%
	TOTAL	100%	100%	100%	100%	100%

College Services/Programs

6. What is your level of satisfaction with each of the following COCC services and/or programs?

Student and Academic Support Services

6q.	Personal security/safety at this college	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	73.6%	78.9%	80.5%	80.2%	90.3%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	28.9%	29.3%	28.7%	38.6%	41.5%
	Satisfied	42.8%	49.3%	50.7%	40.5%	39.2%
	Neutral	23.3%	16.7%	19.1%	17.1%	14.2%
	Dissatisfied	3.8%	2.7%	0.0%	1.9%	2.8%
	Very Dissatisfied	1.3%	2.0%	1.5%	1.9%	2.3%
	TOTAL	100%	100%	100%	100%	100%

6r.	Personal counseling services (personal concerns/problems)	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	50.5%	55.3%	59.8%	60.4%	64.6%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	26.6%	32.4%	31.7%	34.5%	38.1%
	Satisfied	39.4%	34.3%	44.6%	41.2%	35.7%
	Neutral	30.3%	29.5%	20.8%	21.0%	23.8%
	Dissatisfied	0.9%	2.9%	3.0%	2.5%	0.0%
	Very Dissatisfied	2.8%	1.0%	0.0%	0.8%	2.4%
	TOTAL	100%	100%	100%	100%	100%

6s.	Career Counseling	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	54.2%	62.1%	64.5%	68.5%	70.3%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	26.5%	22.0%	22.9%	33.3%	33.6%
	Satisfied	36.8%	45.8%	46.8%	36.3%	27.0%
	Neutral	26.5%	26.3%	26.6%	24.4%	31.4%
	Dissatisfied	8.5%	5.9%	2.8%	3.7%	5.8%
	Very Dissatisfied	1.7%	0.0%	0.9%	2.2%	2.2%
	TOTAL	100%	100%	100%	100%	100%

6t.	Student government	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	56.9%	53.7%	64.5%	66.0%	67.2%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	22.0%	20.6%	20.2%	22.3%	19.1%
	Satisfied	34.1%	32.4%	39.4%	37.7%	30.5%
	Neutral	36.6%	36.3%	36.7%	32.3%	36.6%
	Dissatisfied	3.3%	6.9%	2.8%	6.2%	10.7%
	Very Dissatisfied	4.1%	3.9%	0.9%	1.5%	3.1%
	TOTAL	100%	100%	100%	100%	100%

College Services/Programs

6. What is your level of satisfaction with each of the following COCC services and/or programs?

Student and Academic Support Services

6u.	Student organizations and clubs	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service					64.1%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied					22.4%
	Satisfied					31.2%
	Neutral					39.2%
	Dissatisfied					3.2%
	Very Dissatisfied					4.0%
	TOTAL					100.0%

6v.	Cultural programs and activities	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	61.1%	60.5%	63.9%	66.0%	66.7%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	27.3%	30.4%	22.2%	24.6%	24.6%
	Satisfied	34.1%	34.8%	46.3%	42.3%	33.8%
	Neutral	34.1%	33.0%	30.6%	30.0%	36.9%
	Dissatisfied	0.8%	1.7%	0.9%	2.3%	1.5%
	Very Dissatisfied	3.8%	0.0%	0.0%	0.8%	3.1%
	TOTAL	100%	100%	100%	100%	100%

Facilities & Service

6w.	Classrooms	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	83.3%	91.6%	95.3%	95.4%	96.4%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	26.7%	28.7%	23.0%	34.6%	29.8%
	Satisfied	47.8%	49.4%	53.4%	43.6%	43.6%
	Neutral	19.4%	14.9%	18.6%	17.0%	19.7%
	Dissatisfied	3.9%	4.6%	2.5%	4.8%	5.9%
	Very Dissatisfied	2.2%	2.3%	2.5%	0.0%	1.1%
	TOTAL	100%	100%	100%	100%	100%

6x.	Laboratory facilities (science, art, etc.)	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	77.8%	81.6%	81.1%	88.8%	90.8%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	0.0%	0.0%	0.0%	33.1%	35.6%
	Satisfied	50.6%	51.0%	57.7%	49.7%	44.1%
	Neutral	14.9%	14.2%	11.7%	12.0%	15.3%
	Dissatisfied	3.0%	3.2%	0.0%	4.6%	2.8%
	Very Dissatisfied	1.8%	1.3%	0.7%	0.6%	2.3%
	TOTAL	70%	70%	70%	100%	100%

College Services/Programs

6. What is your level of satisfaction with each of the following COCC services and/or programs?

Facilities & Service

6y.	Library facilities	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	82.9%	91.6%	94.1%	93.4%	92.3%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	48.6%	51.1%	45.3%	46.7%	51.7%
	Satisfied	46.4%	39.1%	45.9%	45.1%	38.9%
	Neutral	3.9%	8.0%	8.8%	6.5%	7.8%
	Dissatisfied	0.0%	0.6%	0.0%	1.1%	1.1%
	Very Dissatisfied	1.1%	1.1%	0.0%	0.5%	0.6%
	TOTAL	100%	100%	100%	100%	100%

6z.	Sports facilities	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	63.9%	62.1%	67.5%	73.1%	75.9%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	32.6%	31.4%	32.5%	34.7%	31.8%
	Satisfied	46.4%	50.0%	49.1%	43.8%	41.9%
	Neutral	18.1%	15.3%	14.9%	19.4%	22.3%
	Dissatisfied	1.4%	2.5%	2.6%	1.4%	2.7%
	Very Dissatisfied	1.4%	0.8%	0.9%	0.7%	1.4%
	TOTAL	100%	100%	100%	100%	100%

6aa.	Study areas	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	77.3%	82.6%	87.6%	87.3%	93.8%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	35.3%	32.5%	34.5%	39.0%	42.1%
	Satisfied	47.3%	47.8%	50.7%	43.6%	41.0%
	Neutral	12.6%	15.3%	11.5%	14.5%	11.5%
	Dissatisfied	3.6%	4.5%	2.7%	2.9%	3.3%
	Very Dissatisfied	1.2%	0.0%	0.7%	0.0%	2.2%
	TOTAL	100%	100%	100%	100%	100%

6bb.	College bookstore	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	83.8%	89.5%	94.7%	95.4%	94.9%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	27.1%	27.1%	27.5%	31.4%	37.3%
	Satisfied	45.3%	45.3%	46.3%	39.9%	38.4%
	Neutral	12.2%	16.5%	19.4%	17.6%	11.4%
	Dissatisfied	8.3%	3.5%	2.5%	7.4%	9.2%
	Very Dissatisfied	7.2%	7.6%	4.4%	3.7%	3.8%
	TOTAL	100%	100%	100%	100%	100%

Most popular response

College Services/Programs

6. What is your level of satisfaction with each of the following COCC services and/or programs?

Facilities & Service

6cc.	Parking	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	84.7%	90.5%	93.5%	96.4%	96.4%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	17.5%	15.1%	16.5%	15.8%	9.6%
	Satisfied	30.6%	30.2%	34.8%	26.8%	16.5%
	Neutral	11.5%	18.0%	21.5%	20.5%	17.0%
	Dissatisfied	25.7%	21.5%	15.8%	24.2%	33.5%
	Very Dissatisfied	14.8%	15.1%	11.4%	12.6%	23.4%
	TOTAL	100%	100%	100%	100%	100%

6dd.	General condition and appearance of the buildings and grounds	2004-05 N=216	2005-06 N=190	2006-07 N=169	2007-08 N=197	2008-09 N=195
	Percentage Rating the Service	84.3%	91.1%	93.5%	94.9%	94.9%
	<i>Among Students Rating the Level of Service:</i>					
	Very Satisfied	31.3%	29.5%	32.9%	32.1%	27.6%
	Satisfied	45.1%	46.8%	48.1%	46.0%	47.6%
	Neutral	17.0%	17.3%	15.2%	19.8%	20.5%
	Dissatisfied	5.5%	4.6%	1.9%	1.6%	3.8%
	Very Dissatisfied	1.1%	1.7%	1.9%	0.5%	0.5%
	TOTAL	100%	100%	100%	100%	100%

Respondent Demographics

7.	Age	2004-05 N=212	2005-06 N=185	2006-07 N=165	2007-08 N=196	2008-09 N=181
	Under 20	12.7%	15.7%	18.7%	11.7%	13.8%
	21 to 25	30.6%	34.6%	35.2%	30.6%	37.6%
	26 to 29	16.5%	8.6%	12.1%	19.9%	13.8%
	30 to 39	19.8%	18.4%	16.4%	19.4%	18.8%
	40 or over	20.3%	22.7%	17.6%	18.4%	16.0%
	TOTAL	100%	100%	100%	100%	100%

8.	Ethnic/Racial Group	2004-05 N=206	2005-06 N=184	2006-07 N=165	2007-08 N=194	2008-09 N=177
	American Indian or Alaska Native	1.9%	3.3%	1.8%	3.1%	5.1%
	Asian	1.9%	1.6%	1.2%	3.1%	0.0%
	Black or African American	0.5%	0.5%	0.0%	0.0%	1.1%
	Hispanic/Latino	4.4%	2.7%	4.8%	4.1%	5.1%
	Native Hawaiian or Other Pacific Islander					1.1%
	Caucasian or White	85.4%	83.2%	89.7%	85.1%	88.7%
	TOTAL	94%	91%	98%	95%	100%

Most popular response

Respondent Demographics

9.	Gender	2004-05 N=196	2005-06 N=185	2006-07 N=163	2007-08 N=190	2008-09 N=180
	Male	27.0%	31.9%	25.2%	29.5%	25.6%
	Female	73.0%	68.1%	74.8%	70.5%	74.4%
	TOTAL	100%	100%	100%	100%	100%

Questions related to OSU-Cascades

10.	When you enrolled at COCC, did you know about the OSU-Cascades Campus?	2004-05	2005-06	2006-07	2007-08	2008-09 N=181
	Yes					70.7%
	No					29.3%
	TOTAL					100.0%

11.	How knowledgeable are you regarding the options offered through the OSU-Cascades Campus?	2004-05	2005-06	2006-07	2007-08	2008-09 N=181
	Very					22.7%
	Somewhat					48.1%
	Not at all					29.2%
	TOTAL					100.0%

12.	During your time at COCC, have you taken any courses through the OSU-Cascades Campus?	2004-05	2005-06	2006-07	2007-08	2008-09 N=181
	Yes					8.3%
	No					91.7%
	TOTAL					100.0%