# Student Remote Readiness Survey

Are you ready to access your courses remotely? Answer each of these questions as honestly as possible, as they will help your instructors adapt and prepare their course material and set expectations which are suitable for your class. There are no right or wrong answers.

1. Do you have internet access in your home or do you have somewhere you can reliably access the internet with little to no time restriction?
   1. If no, what is your current plan for accessing the internet and course materials?
2. Is your internet service strong enough to accommodate video or voice chat?
   1. If you have multiple people in the home working on the internet at one time, can your service accommodate multiple users at one time?
3. Do you have a device that you can use to reliably access the internet with? Computer, laptop, tablet, or cell phone?
   1. Will you be able to type documents or passages with your device?
   2. Will you be able to reliably and comfortably read or listen to material on your device?
   3. Will you be able to participate in video and voice chat using your device’s microphone and camera?
      1. Do you have access to a quiet, appropriate place with internet access where you can video or voice chat?
   4. If you do not have a device of your own, do you have the opportunity to use, rent, or borrow one for adequate lengths of time for the coming weeks?
4. How often to you anticipate you be able to check your COCC email?

## Useful Technology Resources:

**Office 365** – Online access to the full suite of MS Office products, including cloud storage through OneDrive, and/or a free, licensed download the of MS Office Suite for Windows and Mac. [Directions for Office 365](https://www.cocc.edu/departments/its/computer-labs/office-365.aspx)

**Zoom Apps** – Zoom is COCC’s web conferencing standard and will be used for most remote delivery. Zoom is a free tool that works on all major platforms. We recommend you pre-install the *Zoom Cloud Meetings* app on the computer or devices you plan to use for school. Links to install: [App Store](https://apps.apple.com/us/app/zoom-cloud-meetings/id546505307) | [Google Play](https://play.google.com/store/apps/details?id=us.zoom.videomeetings&hl=en_US) | [Windows](https://support.zoom.us/hc/en-us/articles/207373866-Zoom-Installers) | [Mac](https://support.zoom.us/hc/en-us/articles/207373866-Zoom-Installers)

**Computer Labs** – As of this writing, COCC has several computer labs available student use. In Bend the Pioneer lab is open, in Redmond the RTEC lab, and the Madras and Prineville labs are open. This information may change, so please check the [Computer Lab website](https://www.cocc.edu/departments/its/computer-labs/) regularly if you plan to use these.

**Student Tech Support** – For general computer use and Bobcat account support, please contact [feedback365@cocc.edu](mailto:feedback365@cocc.edu) or call the Student Help Line at 541-383-7716. Canvas and eLearning support can be reached at [elearning@cocc.edu](mailto:elearning@cocc.edu).

**Canvas Tools and Resources** – If you’re new to using Canvas for your classes, please visit the [Canvas 101 page](https://www.cocc.edu/departments/elearning/canvas/canvas-101.aspx) for a digest on how to use the primary tools and functions, such as submitting assignments, participating in the discussion boards, and checking your grades.