



**Central Oregon Community College  
Board of Directors: Information Item (or Resolution)**

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<b>Subject:</b>	<b>Tech Fee Increase</b>
<b>Strategic Plan Theme(s) and Objectives</b>	
Institutional Sustainability	IS.4 Strategically pursue funding options, both traditional and alternative, to ensure fiscal sustainability. IS.5 Further develop and enhance employees and operational systems to ensure institutional quality and viability IS.6 Further develop and enhance facilities and infrastructure to ensure institutional quality, viability and environmental sustainability. IS.8 Expand access throughout the district with long-term strategies for educational services in underserved geographic areas.
Transfer and Articulation	TA.1 Maximize support services, from entrance to transfer, to promote access and success for students intending to transfer.
Workforce Development	WD.1 Maximize support services, from entrance to completion, to promote successful completion of CTE programs.
Lifelong Learning	LL.3 Expand options for accessibility and instructional delivery in Continuing Education
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**A. Background**

1. Technology in New buildings: The College has added nine buildings to its inventory since 2006 (Jungers Culinary, Science, Health Careers, Madras, Prineville, Redmond Technology Center, Coats Campus Center, Wickiup Hall and now Cascades Hall), and significantly remodeled many other College facilities – all of which require ongoing and frequent technology upgrades and support.
  
2. Technology investments:
  - a. All nine buildings have extensive new technology added or being added now.
    - i. New construction technology for new and remodeled buildings is over \$3 M, with almost \$1.5 M identified in Classroom AV and Camera Hardware added; almost \$1 M in Computer Hardware, printers, etc. added; and almost another \$1 M in Building technology infrastructure added. Now, with many of these buildings having been constructed more than five years ago, much of the equipment is beginning to need lifecycle replacement.

- ii. In the Culinary, Science, Health Careers, RTEC, and Wickiup Hall buildings alone, we added almost **120 miles** of data cable to our inventory (that's over 10 tons of new data cabling in those five buildings alone). While data cabling doesn't need to be replaced at the rate that computers and other equipment does, it doesn't last the life of a building and eventually needs replacement.
  - b. In 2005, the College deployed and supported approximately 800 computers; in 2018 that number has tripled to more than 2,000 PCs and over 300 laptops
    - i. The growth in laptops, specifically, has been primarily driven by an Instructional desire to provide more flexible learning spaces in the classroom. Unfortunately, laptops can have a much higher Total Cost of Ownership (TCO) than desktops, thus this trend toward laptops at COCC will continue to increase annual operating costs over time per computer in the COCC fleet.
  - c. Since 2009, the College has gone from \$172,000 annually for outside and contracted services for technology to \$1.2+ million for software, cloud and related services.
    - i. All of the technology equipment installed during the campus building expansion adds to overall licensing and maintenance costs for the college.
    - ii. Annual technology licensing and maintenance costs tend to rise much faster than the inflation rate and we have significantly added to the inventory of software at the college, including: Grad Tracks, course curriculum / catalog, advisor scheduling, electronic student refunds, emergency notification system, AwardSpring student scholarship, malware protection, and mobile apps technology for student access to COCC resources.
- 3. Current Technology Cost vs Tech Fee Revenues:
  - a. **Current Tech Fee revenue is approximately \$800,000 annually**
  - b. Current annual Tech expenses:
    - i. Software licenses, equipment maintenance contracts, etc.: \$1,200,000+
    - ii. Classroom and employee computer lifecycle replacement: ~\$400,000
    - iii. Data center and networking lifecycle replacement: ~\$200,000
    - iv. **Total non-labor annual Technology expenses: ~\$1,800,000**
  - c. Non-labor Technology expense shortfall from current Tech Fee: ~1,000,000
- 4. Future technology investments:
  - a. Increase use of technology to reach the Northern Campuses
  - b. Mobile app technologies for students, staff, and faculty
  - c. Expansion and upgrades to technology applications for most non-ITS departments
  - d. Technology licensing and maintenance contracts have been escalating at 2-5 times the inflation rate for the past 10 years
- 5. The COCC Technology Advisory Committee voted unanimously on Friday, February 23, 2018 to support the need for a technology fee increase to meet current and upcoming technology needs at COCC.

## B. Options/Analysis

Recommend that the student technology fee be increased by \$3/credit in the upcoming budget year, followed by an additional \$3/credit increase in the following 2019-20 academic year; this will allow the college to begin to catch-up with the increasing non-labor expenses for its investment in technology.

The college can keep student technology fees unchanged, which will require feeding the increasing demand for technology out of the general budget. This approach will not illuminate the current non-labor technology expenditures the college is making on an annual basis on behalf of the students, community, and employees.

**C. Timing**

Recommend that the student technology fee be increase by \$3/credit in the 2018-19 FY, followed by a \$3/credit increase in the 2019-20 FY.

**D. Budget Impact**

Increasing the technology by \$1/credit in 2018-19 is anticipated to increase the COCC budget by approximately \$137,000; a \$3/credit in the 2018-19 FY is anticipated to increase the COCC budget by approximately \$411,000.

**E. Proposed Resolution**

Be it resolved that the Central Oregon Community College Board of Directors agree to increase the student technology fee by \$3/credit in the 2018-19 academic year.